



THE COORDINATING CENTER
INSPIRED SOLUTIONS

REM Services

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Topics of Discussion

- REM- Rare and Expensive Case Management
 - Eligibility
 - Services
 - Referrals



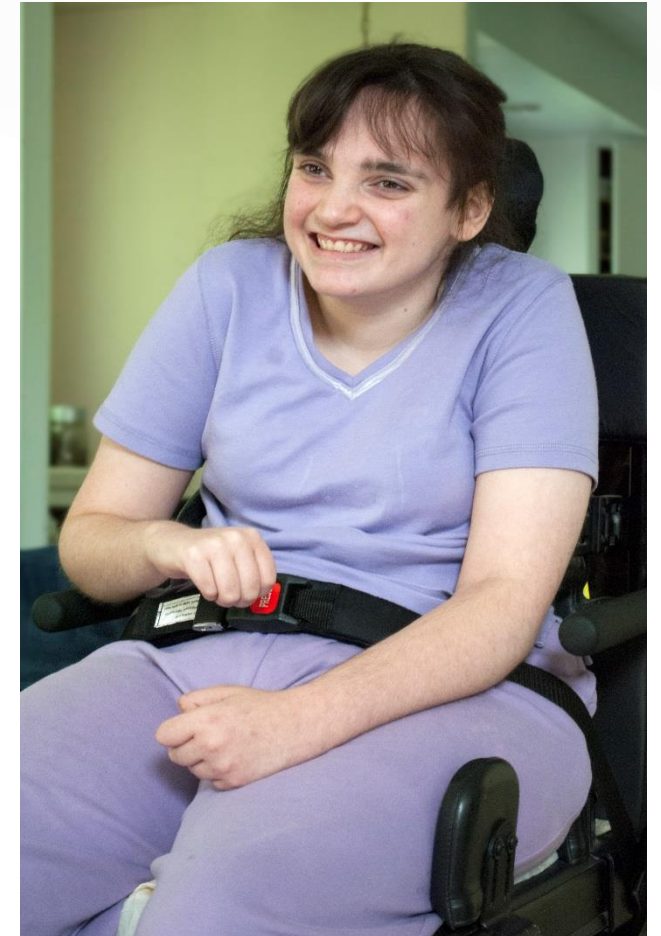
Rare and Expensive Case Management Program (REM)

- A fee for service Medicaid program that provides medical benefits for individuals with qualifying medical conditions.



History of the REM Program

- Began in 1997
- Started when medical assistance recipients began enrolling in MCOs for their medical care
- Carve out of the MCO program for specific diagnoses
- Managed by Maryland Department of Health (MDH)



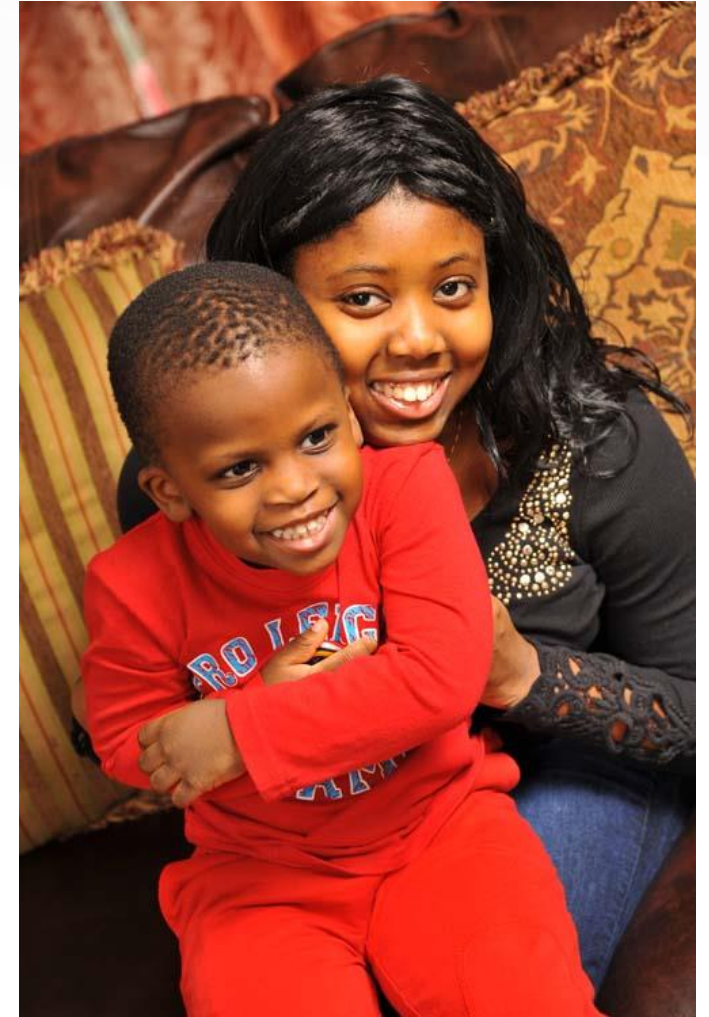
Purpose of the REM Program

- The purpose of the REM Program is to ensure that recipients with rare diagnoses have access to high quality, medically appropriate health care services in a cost effective setting outside of a managed care organization.



Medical Criteria for REM

- Must have specific ICD10 code diagnosis
- These diagnoses were originally those that were a rare occurrence (< 300/ year)
- Current diagnosis list includes diagnoses that aren't as rare, such as Cerebral Palsy
- Diagnoses are typically long term and expensive to treat



Financial Criteria

- Must be categorically eligible for community Medical Assistance
 - Poverty Level
 - Affordable Care Act- Exchange
 - SSI- Supplemental Security Income
 - MCHP- Maryland Children's Health Program
- OR enrolled in a Medical Assistance Home and Community Based Options Waiver
 - Autism Waiver
 - DDA Waivers
 - Community Options Waiver



Additional Criteria for REM

- Age

- Each diagnosis has an age range

- 0-12 months – (inconclusive HIV)
 - 0-3 – T-E fistula, esophageal atresia and/or stenosis
 - 0-5 – myoclonus, nose anomaly, pancreas anomaly, atresia of large intestines
 - 0-10 – other anomalies of digestive system, multiple congenital anomalies
 - 0-15 – Hirschsprung's
 - 0-20 – HIV, Diplegia, Renal failure (no dialysis), cleft lip/palate
 - 21-64 – chronic renal failure with dialysis, cerebral palsy
 - 1-64 – dependence on respirator
 - All others are 0-1, 0-20, or 0-64



Services Available Through REM

- State Plan Services

- Nursing Care (<21yr)
- Pharmacy
- DME
- DMS
- Physician Visits
- Diagnostics
- Hospitalization
- EPSDT Services

- REM Optional Services

- Nursing Care (>21yr)
- Home Health Aid Services
- Nutritional Supplement and Counseling
- Physician's participation in multidisciplinary meetings
- Dental
- Chiropractic Services
- OT, SLP



Care Management

- In addition to state plan and optional services, REM participants receive care management services from a nurse or social worker
- Assist participants with managing their care
 - Provide direction to obtain appropriate services
 - Assist with transition from hospital back to home
 - Assist with obtaining alternative funding
 - Assist with tracking of necessary equipment
 - Attend clinic appointments, school meetings, etc. as an advocate for participants
 - Site visits and required contacts based on Level of Care
 - Contact with Physicians, DSS, and other providers



Referral Process for REM

- REM Intake 1-800-565-8190
- REM application completed by primary or specialty physician
- Documentation criteria for each diagnosis
- Agreement by family to participate- voluntary program
- Assignment to The Coordinating Center for care management
- Typically, REM does not begin until the child is in the community



Termination of REM Services

- Lose MA eligibility →
- Age out of diagnosis →
- Move out of state →
- Hospitalized > 30 days in a long term care facility →
- Refer to MW or have private insurance
- MCO
- MA program in new state
- Inpatient care under Institutional MA



REM by the Numbers

- Current enrollees
 - 4300
- 2018 Applications Received
 - 753
- 2018 Applications Accepted
 - 540



The Coordinating Center...

- Is the largest independent care coordination organization in Maryland and serves 10,000 individuals annually
 - (REM, CFC, WISH, Model Waiver, Autism Waiver programs)
- Has been rooted in the community for more than three decades
- Employs more than 300 highly qualified licensed nurses, certified social workers, community health workers, housing specialists, and supports planners



Questions?

