

URGENT MEMORANDUM

To: Chief Financial Officers – All Hospitals

From: Dennis N. Phelps – Deputy Director-Audit & Compliance

Date: June 23, 2021

Re: Continuation of Expanded Telehealth Services

Please be advised that the expansion of telehealth services, as previously approved by the Centers for Medicare and Medicaid Service (CMS) for Medicare and adopted by the Health Services Cost Review Commission for all payers, will continue.

Hospitals that provide telehealth services shall continue to follow the addendum to the Accounting and Budget Manual's Clinic Standard Units of Measure References, Appendix D, attached, which provides guidelines for the reporting and charging for telehealth services for further guidance.

Hospitals shall continue not to charge a clinic fee to patients who receive telehealth services from physicians or other healthcare providers who can bill for their professional services. The only instance when a hospital clinic fee for telehealth services may be charged is when the only telehealth services rendered to a patient are those solely provided by non-physician providers who may not bill for their services. Since Maryland has an All-Payer hospital regulatory system, the continuation of expanded telehealth services is extended to all patients.

This policy may be modified in the future to adhere to changes in CMS telehealth policies.

If you have any questions, you may contact me at Dennis.Phelps@Maryland.gov.

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