Work Plan for Hospital Reimbursement Project

Updated June 27, 2024

Caution: All dates in this workplan are subject to change.

	Task Name	Duration (work days)	Start	Finish	Lead Agency	Notes
1	Implementation schedule	343	5/15/2024	9/30/2025	HSCRC	
2	Develop reimbursement process w State Partners	343	5/15/2024	9/30/2025	HSCRC	
3	Workgroup Meetings	343	5/15/2024	9/30/2025	HSCRC	
4	Internal HSCRC	343	5/15/2024	9/30/2025	HSCRC	
5	Interagency workgroup	279	5/15/2024	6/30/2025	HSCRC	
6	Combined Workgroup	279	5/15/2024	6/30/2025	HSCRC	
7	Consumer support and communications workgroup	279	5/15/2024	6/30/2025	HSCRC	
8	Data management workgroup	152	5/15/2024	12/26/2024	HSCRC	
9	Policy and legal workgroup	279	5/15/2024	6/30/2025	HSCRC	
10	Finalize MOU+	99	5/15/2024	10/6/2024	HSCRC	
11	State agency staff revise and review MOU	29	5/15/2024	6/26/2024	HSCRC	
12	MHA, Hospitals, and state agencies review MOU+ and provide feedback	15	6/26/2024	7/17/2024	ALL	
13	HSCRC revises MOU+	15	7/17/2024	8/6/2024	HSCRC	
14	State Agency approval of MOU+	22	8/6/2024	9/5/2024	State agencies	
15	Hospitals sign MOU+	22	9/5/2024	10/5/2024	Hospitals	
16	HSCRC collects each signed MOU+	0	10/5/2024	10/6/2024	HSCRC	
17	4. Deliverables before data exchange begins	153	10/30/2023	6/4/2024	HSCRC	
18	Consumer consent forms and POAs	105	12/21/2023	5/20/2024	HEAU	
19	HEAU works with State Agencies to revise data release form for consumer support	22	6/3/2024	7/3/2024	HEAU	
20	HEAU data release form shared with hospitals for feedback and finalized	22	7/3/2024	8/2/2024	HEAU	
21	HEAU revises forms based on state agency feedback	21	8/2/2024	9/1/2024	HEAU	
22	HEAU provides forms to hospitals	0	9/1/2024	9/1/2024	HEAU	
23	PII data templates and matching	65	5/15/2024	8/17/2024	HSCRC	
24	HSCRC develops data template and instructions for PII	29	5/15/2024	6/26/2024	HSCRC	
25	HSCRC shares template with state agencies and hospitals for review	1	6/27/2024	6/27/2024	HSCRC	
26	State Agencies and hospitals review template and instructio	21	6/27/2024	7/27/2024	ALL	

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27	HSCRC finalizes template and shares with hospitals and state agencies	15	7/27/2024	8/17/2024	HSCRC	
28	Data Matching Methodology and Programing	96	5/15/2024	10/1/2024	COM, DHS, WIC, Hospitals	
29	State agencies develop data matching methodology	44	5/15/2024	7/18/2024	COM, DHS, WIC	
30	Hospitals and state agencies program data files production	31	8/17/2024	10/1/2024	COM, DHS, WIC, Hospitals	
31	Summary data templates and instructions	65	5/15/2024	8/17/2024	HSCRC	
32	HSCRC develops summary data templates and instructions	30	5/15/2024	6/27/2024	HSCRC	
33	HSCRC shares the summary data templates with hospitalsand state agencies for review	1	6/27/2024	6/27/2024	HSCRC	
34	State Agencies and hospitals review template and instructio	21	6/27/2024	7/27/2024	COM, DHS, WIC, Hospitals	
35	HSCRC finalizes template and shares with hospitalsand state agencies	15	7/27/2024	8/17/2024	HSCRC	
36	Hospitals with asset tests submit documents required by the SOW	37	6/26/2024	8/16/2024	HSCRC	
37	HSCRC drafts memo to submit asset tests	29	5/15/2024	6/26/24	HSCRC	
38	HSCRC tells hospitals to submit asset test	1	6/26/2024	6/26/24	HSCRC	
39	Hospitals submit asset test	22	6/26/2024	7/26/2024	Hospitals	
40	Consumer communication	273	5/15/2024	6/20/2025	HSCRC	
41	Finalize text of message to consumers who are identified as eligible	22	5/15/2024	6/15/2024	HSCRC	
42	Workgroup feedback on letter text		6/15/2024	6/15/2024	HSCRC	
43	Translate message into Spanish	9	6/15/2024	6/30/2024	HSCRC	
44	Finalize text & template for hospital consumer webpages	22	5/15/2024	6/15/2024	HSCRC	
45	Translate webpage text into Spanish	9	6/15/2024	6/30/2024	HSCRC	
46	Provide instructions and message and webpage templates to hospitals on contacting patients	1	7/15/2024	7/15/2024	HSCRC	
47	Hospitals post webpage on project		TBD	TBD	HSCRC	Must be up by the time data is submitted to the state agencies
48	Develop state webpage to refer people to hospitals	95	5/15/2024	9/30/2024	HEAU	Translate into spanish
49	HEAU posts webpage on project		TBD	TBD	HEAU	Must be up by the time data is submitted to the state agencies
50	Outreach campaign	273	5/15/2024	6/20/2025	HSCRC	-
51	Develop approach for outreach campaign	46	5/15/2024	7/22/2024	HSCRC	
52	Develop messages for outreach campaign	46	5/15/2024	7/22/2024	HSCRC	
53	Workgroup feedback on outreach campaign messaging		6/21/2024			
54	Develop social media images for outreach campaign	46	5/15/2024	7/22/2024	HSCRC	
55	Implement outreach campaign	206	8/21/2024	6/20/2025	All	Coordinate start with when first letters are sent.

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56	Data Matching and Refunds	253	8/17/2024	8/25/2025	HSCRC	Entities should complete this work as early as possible.
57	Hospitals prepare data files	52	8/17/2024	10/31/2024	Hospitals	
58	Hospitals send to the comptroller, DHS, and MDH/WIC in timeline specified in SOW	40	9/5/2024	10/31/2024	Hospitals	Hospitals can send data as soon as the MOU is signed
59	Hospitals send required summary data to HSCRC on data file	57	9/5/2024	11/30/2024	-	
60	Comptroller matches data	57	9/5/2024	11/30/2024	СОМ	
61	Comptroller send required summary data to HSCRC	77	9/5/2024	12/30/2024	COM	
62	Comptroller sends letters to patients	45	10/5/2024	12/15/2024	СОМ	COM will send letters in batches, every 30 days, based on all data received in that period.
63	DHS matches data	57	9/5/2024	11/30/2024	DHS	
64	DHS send required summary data to HSCRC	77	9/5/2024	12/30/2024	DHS	
65	DHS sends letters to patients	45	10/5/2024	12/15/2024	DHS	DHS will send letters in batches, every 30 days, based on all data received in that period.
66	WIC notifies enrollees of data matching (website)	202	9/5/2024	6/30/2025	WIC	
67	WIC matches data	57	9/5/2024	11/30/2024	WIC	
68	WIC sends required summary data to HSCRC	77	9/5/2024	12/30/2024	WIC	
69	WIC sends letters to patients	45	10/5/2024	12/15/2024	WIC	WIC will send letters in batches, every 30 days, based on all data received in that period.
70	Patients contact hospitals about refunds	160	10/5/2024	6/1/2025	Patients	Note that all refunds should be provided by 6/30. This deadline is to give hospitals time to provide checks
71	Hospital review patients for eligibility	171	10/5/2024	6/16/2025	Hospitals	
72	Hospitals mail refunds	173	10/15/2024	6/26/2025	Hospitals	
73	Hospitals send required summary data to HSCRC on patient contacts, patient responses, and refunds	182	12/4/2024	8/25/2025	Hospitals	Every 60 days throughout the time period
74	HEAU & Hospital Consumer Support Function	380	12/21/2023	6/30/2025	HEAU	
75	HEAU trains volunteers, staff	87	6/1/2024	10/5/2024	HEAU	
76	Hospitals train staff	87	6/1/2024	10/5/2024	Hospitals	
77	Answer consumer questions/Respond to complaints	180	10/5/2024	6/30/2025	HEAU and hospitals	
78	Report to Legislature	106	5/1/2024	10/1/2024	HSCRC	
79	Write first draft	46	5/1/2024	7/8/2024	HSCRC	
80	Deputy Director reviews 1st draft	5	7/8/2024	7/13/2024	HSCRC	
81	Write 2nd Draft	15	7/13/2024	8/3/2024	HSCRC	

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82	Deputy Director reviews 2nd draft	4	8/3/2024	8/8/2024	HSCRC
83	Resolve edits to 2nd draft & format and send to ED	4	8/8/2024	8/13/2024	
84	Executive Director approves draft	1	8/13/2024	8/13/2024	
85	Draft sent to GOV for review and shared w/ MDH	22	8/13/2024	9/12/2024	HSCRC
86	Resolve edits to from GOV	12	9/12/2024	9/27/2024	HSCRC
87	Submit draft following legisaltive reporting instructions	1	9/30/2024	9/30/2024	HSCRC
88	Report Due	1	10/1/2024	10/1/2024	HSCRC
89	Compliance	265	11/1/2024	11/28/2025	HSCRC
90	Special audit procedures edited	37	11/1/2024	12/30/2024	HSCRC
91	Procedures finalized	20	1/2/2025	1/30/2025	HSCRC
92	Audits reviewed by HSCRC staff	19	10/30/2025	11/28/2025	HSCRC
93	Reimbursement for state agencies working on the initiative	485	10/30/2023	10/3/2025	
94	State agencies account for time/resources spent	418	10/30/2023	6/30/2025	State Agencies
95	State agencies submit quarterly report to HSCRC on expenditures	1	4/30/2024	4/30/2024	State Agencies
96	State agencies submit quarterly report to HSCRC on expenditures	1	7/31/2024	7/31/2024	State Agencies
97	State agencies submit quarterly report to HSCRC on expenditures	1	10/31/2024	10/31/2024	State Agencies
98	State agencies submit quarterly report to HSCRC on expenditures	1	1/31/2025	1/31/2025	State Agencies
99	State agencies submit quarterly report to HSCRC on expenditures	1	4/30/2025	4/30/2025	State Agencies
100	State agencies submit quarterly report to HSCRC on expenditures	1	7/31/2025	7/31/2025	State Agencies
101	State agencies submit quarterly report to HSCRC on expenditures	1	10/31/2025	10/31/2025	State Agencies
102	HSCRC determines amount hospitals owe to the state for prior quarters (start of law - 9/30/24)	21	12/30/2024	1/29/2025	HSCRC
103	HSCRC sends invoices to hospitals	1	2/28/2025	2/28/2025	HSCRC
104	Hospitals pay HSCRC	32	2/28/2025	4/14/2025	Hospitals
105	HSCRC transfers funds to State agencies	23	4/15/2025	5/15/2025	HSCRC
106	HSCRC determines amount hospitals owe to the state for 4th Q CY 24	19	1/31/2025	3/2/2025	
107	HSCRC sends invoices to hospitals	1	4/1/2025	4/1/2025	HSCRC
108	Hospitals pay HSCRC	34	4/1/2025	5/16/2025	·
109	HSCRC transfers funds to State agencies	21	5/17/2025	6/16/2025	HSCRC
110	HSCRC determines amount hospitals owe to the state for 1st Q CY 25	23	4/30/2025	5/30/2025	HSCRC

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Refund Law Project Schedule Updated June 2024.xlsx

111	HSCRC sends invoices to hospitals	0	6/29/2025	6/29/2025	HSCRC	
112	Hospitals pay HSCRC	32	6/29/2025	8/13/2025	Hospitals	
113	HSCRC transfers funds to State agencies	21	8/14/2025	9/13/2025	HSCRC	
114	HSCRC determines amount hospitals owe to the state for 2nd Q CY 25 $$	22	7/31/2025	8/30/2025	HSCRC	
115	HSCRC sends invoices to hospitals	1	9/29/2025	9/29/2025	HSCRC	
116	Hospitals pay HSCRC	32	9/29/2025	11/13/2025	Hospitals	
117	HSCRC transfers funds to State agencies	19	11/14/2025	12/14/2025	HSCRC	
118	HSCRC determines amount hospitals owe to the state for 3rd Q CY 25 (tentative)	18	10/31/2025	11/30/2025	HSCRC	
119	HSCRC sends invoices to hospitals	1	12/30/2025	12/30/2025	HSCRC	
120	Hospitals pay HSCRC	34	12/30/2025	2/13/2026	Hospitals	
121	HSCRC transfers funds to State agencies	21	2/14/2026	3/16/2026	HSCRC	

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