

## PATIENT COMPLAINTS

The Health Services Cost Review Commission (HSCRC) is the State agency that has jurisdiction over hospital charges, financial assistance, and payment plans for medical debt offered to patients. Patients or their representatives who have complaints associated with hospital charges, financial assistance, medical debt payment plans may contact the HSCRC using the following link: [hsrc.patient-complaints@maryland.gov](mailto:hsrc.patient-complaints@maryland.gov). or by telephone at 410-764-2605, press #2 immediately.

You will be contacted by representatives of the HSCRC within 2 business days.

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