



CRISP

Care Transformation Profiler

User Training Webinar – 4/17/2020

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Webinar Recordings

All webinars will be recorded and available for download at

<https://hscrc.maryland.gov/Pages/Care-Transformation-Steering-Committee.aspx>

Questions about access can be directed to

support@crisphealth.org

Questions about the program can be directed to

hscrc.care-transformation@maryland.gov



Agenda

1. Care Transformation Profiler Background
2. Report Access
3. Reporting Features
4. Q&A

The screenshot displays the CRISP Care Transformation Profiler interface. At the top, the CRISP logo is on the left, the title "Care Transformation Profiler" is in the center, and the user name "Kevin Phillip" and a "Logout" button are on the right. Below the title bar, there are three tabs: "CTI Management" (active), "State Summary", and "CTI Report".

The main content area is titled "Care Transformation Initiative Management" and is divided into two sections: "Active CTIs" and "Inactive CTIs".

Active CTIs Table:

Thematic Area	CTI Name	Convening Entity	Start Date	End Date	Actions
Care Transitions	Test_CTI	St John's Institute	01/02/2018	01/01/2019	

Inactive CTIs Table:

Thematic Area	CTI Name	Convening Entity	Start Date	End Date	Actions
Care Transitions	Test_CTI	Test Participant	01/01/2018	12/31/2018	    

On the right side of the interface, there is a "Program Summary" box with the following data:

- Active CTIs: 1
- Active CTI Cohorts: 1
- Total CTIs: 2
- Total CTI Cohorts: 2

At the bottom of each table, there is a pagination control showing "Page 1 of 1" and a "Displaying 1 - 1 of 1" message.



Background

- The Care Transformation Profiler (CTP) is a non-PHI application hosted by CRISP that allows all stakeholders to view approved CTI definitions, aggregate baseline analyses, and program performance.
 - Goal of facilitating CTI program transparency
 - Users will have access to aggregate data on all CTIs
- All data in the CTP and used for CTI analyses currently derive from the Claim and Claim Line Feed (CCLF) file.
 - Data will be updated monthly along with the standard CCLF update schedule once the first CTI performance period begins.
- Baseline analysis and performance period results will be made available to all hospitals as they are completed.



Background

- The CTP is launching populated with the baseline analyses for submitted Transitions of Care CTI definitions.
- Baseline analyses for Palliative Care CTIs will be added in late April / early May.
- CTI program launch has been delayed due to Covid-19, which will impact timing of data availability for subsequent thematic areas. The HSCRC will provide updates on deadlines / data availability as the situation evolves.



Application Access

All users who submitted a CTI Intake Templates to the HSCRC for their hospitals / organizations have been credentialed to view the application. For any other users that want CTP access, contact your organization / hospital Point of Contact.

- All POCs will find a "HosID_CTP-ReportViewer" reporting role within the CRS Credentialing Application
- Please Note: This report is summary level and does not require a Photo ID or signed End User Agreement form. However, to view a CTI roster within the MADE application you must have permission to view PHI within the CRS Portal, which does require these forms.



CRS Portal Login Page - <https://reports.crisphealth.org>

Welcome to the New CRISP Reporting Services (CRS) Log in Page!
We are excited to work with our partner hMetrix to bring you this streamlined experience, and we are ready to help if you have any issues. If you have any issues that are not resolved by the "Reset your password?" link below, our Customer Care Team is standing by at support@crisphealth.org and 877-952-7477

Cordially
The CRISP Reporting Services and Customer Care Teams

Log in to CRISP Reporting Services (CRS) Portal 

[Reset your password?](#)

Warning: CRISP policy prohibits username and password sharing.
Violation could result in account termination.

Questions or Concerns? Please contact the [CRISP Customer Care Team](#)
at support@crisphealth.org or 877-952-7477.

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Access – CRS Portal

The card titled 'Care Transformation Initiatives (CTIs)' is the access point for the application.

Click the wrench and spanner icon to view a full list of cards available to you.

Alternatively, you can log in directly at <https://ctp.crisphealth.org>



Care Transformation Profiler (CTP) Homepage

The screenshot shows the CRISP Care Transformation Profiler interface. At the top, there is a navigation bar with the CRISP logo, the title "Care Transformation Profiler", the user name "Kevin Phillip", and a "Logout" button. Below this is a secondary navigation bar with three tabs: "CTI Management", "State Summary", and "CTI Report". The main content area is titled "Care Transformation Initiative Management" and is divided into two sections: "Active CTIs" and "Inactive CTIs". Each section contains a table with columns for Thematic Area, CTI Name, Convening Entity, Start Date, End Date, and Actions. The "Active CTIs" table shows one entry for "Care Transitions" with CTI Name "Test_CTI" and Convening Entity "St John's Institute". The "Inactive CTIs" table shows one entry for "Care Transitions" with CTI Name "Test_CTI" and Convening Entity "Test Participant". To the right of the main content is a "Program Summary" column with a red border, containing the following statistics: Active CTIs: 1, Active CTI Cohorts: 1, Total CTIs: 2, and Total CTI Cohorts: 2. At the bottom of each table is a pagination control showing "Page 1 of 1" and "Displaying 1 - 1 of 1".

Navigation tabs

Active CTIs

Thematic Area	CTI Name	Convening Entity	Start Date	End Date	Actions
Care Transitions	Test_CTI	St John's Institute	01/02/2018	01/01/2019	View Download Print X

Inactive CTIs

Thematic Area	CTI Name	Convening Entity	Start Date	End Date	Actions
Care Transitions	Test_CTI	Test Participant	01/01/2018	12/31/2018	View Edit Download Print Checkmark

Program Summary

- Active CTIs: 1
- Active CTI Cohorts: 1
- Total CTIs: 2
- Total CTI Cohorts: 2

List navigation tools

Summary statistics on CTIs program throughout the state are presented in the Program Summary column

Users can review both active and inactive CTI programs



Care Transformation Profiler (CTP) Homepage - Actions

Active CTIs

Thematic Area	CTI Name	Convening Entity	Start Date	End Date	Actions
Care Transitions	#1 Test_CTI	St John's Institute	01/02/2018	01/01/2019	  

#2 #3

Available Actions

1. Double-click on a row to view the CTI definition in the application.
2. Click the View (Eye) icon to display the CTI participant information in the application.
3. Click the Summary (Paper) icon to view and export a PDF summary of the CTI definition.

« < | Page 1 of 1 | > » | 

Displaying 1 - 1 of 1

Inactive CTIs

Thematic Area	CTI Name	Convening Entity	Start Date	End Date	Actions
Care Transitions	Test_CTI	Test Participant	01/01/2018	12/31/2018	   



Participant Parameter View



Care Transformation Profiler

Kevin Phillip [Logout](#)

[CTI Management](#) [State Summary](#) [CTI Report](#)

Participant

Assign to CTI:

Participant Profile

Convening Institution:	<input type="text" value="St John's Institute"/>	Baseline (pre) period start date:	<input type="text" value="01/02/2018"/>
Program Basis:	<input type="text" value="Hospital-based"/>	Baseline (pre) period end date:	<input type="text" value="01/01/2019"/>
Individual hospital program or regional partnership?:	<input type="text" value="Individual Program"/>	First performance (post) period start date:	<input type="text" value="01/02/2019"/>

Participant-Specific Cohort Parameters

Provider	Program Participation Requirements	Beneficiary Geographics Restrictions
TIN: <input type="text" value="Include"/> View	MDPCP: <input type="text" value="Include"/>	Residency County: <input type="text" value="Include"/> View
CCN: <input type="text" value="None"/>	MPA: <input type="text" value="Exclude"/>	Residency ZIP: <input type="text" value="None"/>
NPI: <input type="text" value="None"/>		



CTI Parameter View

CTI

CTI Description

CTI Name:	004 - 60-Day Post-Acute Resource Utilization	Episode Global Period Length:	60 days	Transfer Policy:	Transferring Facility
Thematic Area:	Care Transitions	Index Event Payment Lookback:	None	Index Event Payments:	Include

Cohort Identification Parameters

Claims	Event Type	Required Count	Within Time Period Of Index Event?			Attribution Logic	
Claim Event #1	Trigger	IP - Admit	1	0	Days	Of	N/A
Claim Submission #1	Include	HHA	0	0	Days	Of	First PAC
Claim Submission #2	Exclude	Primary Care (an	1	90	Days	Before	N/A

Clinical Coding	Required Count	Within Time Period Of Index Event?			Attribution Logic	
ICD-10-CM (PX) #1	None			Days	Of	N/A



CTI Summary Sheets

Downloadable by clicking the document icon in the desired CTI row, these provide all the key elements of each currently active CTI definition.

Care Transformation Initiative (CTI) Definition Summary	
CTI Name	Sample CTI #1
Thematic Area	Transitions of Care
CTI Description	Sample CTI description goes here, with a plain-text, high-level description of inclusion/exclusion criteria, the target population, and trigger conditions. Additional text goes here.
Episode global period length	90 days
Index event lookback	3 days
Transfer policy	Receiving facility
Index event payments	Exclude
Payment Exclusions & Adjustments	
MD regulated payments - inpatient	Include
MD regulated payments - outpatient	Include
Part A/B readmission exclusion list	N/A
Other Notes / Details	
None	
Fixed Parameters (set by the HSCRC - for reference only)	
Outliers winsorized at 1st / 99th percentile	
3 month claim runout	
Payments capped for episodes triggered under uncontrollable circumstances / disaster areas	
Excluded payments:	
New technology add-on payments	
Blood clotting factors	
Medical device pass-through payments	
Carrier / hospice PBPM payments	
Zero / negative price claims	

Participant Profile	
Participant	Sample Hospital 1
Program Basis	Hospital-based
Individual hospital program or regional partnership?	Individual program
Baseline period start date	2017-07-01
Baseline period end date	2018-06-30
First performance period start date	2019-07-01
Attribution Restrictions	
MDPCP	None
MPA Attribution	None
Provider TIN	None
Provider CCN	None
Provider NPI	None
Provider Type	None
Provider Specialty	None
Beneficiary County	None
Beneficiary ZIP	Yes (see attached list)

Intervention Trigger	
Inpatient discharge or ED encounter	
Intervention Inclusion / Exclusion Criteria	
ICD-10 Procedure Codes	None
ICD-10 Diagnosis Codes	Yes (see attached list)
CPT / HCPCS Codes	None
Inpatient Discharge APR DRG	None
Chronic Conditions	None
Claim Types	None
Claim Events	None

This summary is intended to serve as a reader-friendly overview only and may omit some details for the sake of brevity.

Care Transformation Initiative (CTI) Definition Summary		CTI Name	Sample CTI #1
		Thematic Area	Transitions of Care
		Participant	Sample Hospital 1
Beneficiary Attribution Restrictions - Beneficiary ZIP Code (Included)			
12345	12351		
12346	12352		
12347	12353		
12348	12354		
12349	12355		
12350	12356		
Intervention Trigger Parameters - ICD-10 Diagnosis Code List (Included)			
E12.345	E12.345	E12.345	E12.345
E12.346	E12.346	E12.346	E12.346
E12.347	E12.347	E12.347	E12.347
E12.348	E12.348	E12.348	E12.348
E12.349	E12.349	E12.349	E12.349
E12.350	E12.350	E12.350	E12.350
E12.351	E12.351	E12.351	E12.351
E12.352	E12.352	E12.352	E12.352
E12.353	E12.353	E12.353	E12.353
E12.354	E12.354	E12.354	E12.354
E12.355	E12.355	E12.355	E12.355
E12.356	E12.356	E12.356	E12.356

This summary is intended to serve as a reader-friendly overview only and may omit some details for the sake of brevity.



CTI State Summary


Care Transformation Profiler
Kevin Phillip [Logout](#)

CTI Management
State Summary
CTI Report



Reset Report

State Summary

All amounts standardized to performance period dollars

Participant:

Thematic Area / CTI:

Performance Period:

Performance Period:

Participant Name	Thematic Area	CTI Name	Episodes Initiated	Total Payments	Aggregate Target	TCOC Savings	Savings Percent
Hospital A	Palliative Care	Sample CTI Name 25	101	\$5,768,912	\$6,028,687	\$259,775	4.50%
	Transitions of Care	Sample CTI Name 10	100	\$13,544,292	\$14,062,915	\$518,623	3.83%
		Sample CTI Name 19	119	\$7,755,071	\$8,105,520	\$350,449	4.52%
Hospital B	Palliative Care	Sample CTI Name 23	146	\$11,335,177	\$11,980,245	\$645,068	5.69%
	Transitions of Care	Sample CTI Name 23	160	\$5,528,681	\$5,642,003	\$113,322	2.05%
Hospital C	Palliative Care	Sample CTI Name 7	117	\$12,603,411	\$12,954,039	\$350,628	2.78%
		Sample CTI Name 26	146	\$12,261,495	\$12,792,525	\$531,030	4.33%
	Transitions of Care	Sample CTI Name 25	164	\$8,182,453	\$8,491,814	\$309,361	3.78%
Hospital D	Palliative Care	Sample CTI Name 25	117	\$6,491,554	\$6,646,828	\$155,274	2.39%
	Transitions of Care	Sample CTI Name 6	109	\$13,339,158	\$13,730,743	\$391,585	2.94%
Hospital E	Transitions of Care	Sample CTI Name 2	124	\$9,465,213	\$9,709,620	\$244,407	2.58%
		Sample CTI Name 22	108	\$12,968,437	\$13,294,691	\$326,254	2.52%
Hospital F	Transitions of Care	Sample CTI Name 19	157	\$11,712,435	\$12,433,542	\$721,107	6.16%
Hospital G	Transitions of Care	Sample CTI Name 18	141	\$13,594,157	\$14,217,956	\$623,799	4.59%
Grand Total			1,809	\$144,550,446	\$150,091,128	\$5,540,682	3.76%

Print to PDF, Excel download, and report reset functions

Users can filter the table results by selecting specific Performance Periods, Thematic Areas, and Hospital Participants



CTI Detail Report

CTI key metrics presented for both base and performance year

CRISP Care Transformation Profiler Kevin Phillip Logout

CTI Management State Summary **CTI Report** Reset Report

Participant: Hospital E Performance Period: January 2019

Thematic Area / CTI: Transitions of Care [View population in MADE \(requires PHI access for this facility\)](#)

CTI Report
All amounts standardized to performance period dollars

	Baseline Period	Performance Period
Start Date	6/1/2018	1/1/2019
End Date	12/31/2018	6/30/2019
Beneficiaries	897	738
Beneficiary Episodes	10,284	8,770
Total Payments	\$16,471,773	\$13,762,312
PMPE	\$1,604	\$1,570
Target PMPE		\$11,892
Savings PMPE		\$327
Total Savings		\$478,340
Total Savings%		3.48%
Inflation Factor		2.10%

	Baseline Period	Performance Period
IP Visits	119	118
ED Visits	163	150
PAU Flag	44	36
Readmissions	75	73
Mortality	21	19

Mean Episode Payment Vs Target

Cumulative Spend

Mortality (Per Thousand)

Spent Per Unit Time

Link to launch the Population Navigator view in MADE (requires PHI access)

Additional trending detail displayed in interactive graphics on the right-hand side of the dashboard



Accessing Beneficiary-Level Details

CTI Report
All amounts standardized to performance period dollars

Participant: Hospital E

Performance Period: January 2019

Thematic Area / CTI: Transitions of Care

[View population in MADE \(requires PHI access for this facility\)](#)

Link to launch the population Navigator View in MADE

CRISP CCLF MEDICARE ANALYTICS & DATA ENGINE

Hedberg, Nate Logout

ECIP View Home Population Episode Pharmacy Monitoring Help Hospital Attribution Type

- Population
 - Population Navigator
 - Population Analytics
 - PMPM by Demographics
 - PMPM by Type of Service
 - PMPM by County
 - County Distribution
 - County Characteristics
 - Diagnosis Summary
 - Inpatient Outpatient Providers
 - HH/SNF Providers
 - DRG Summary
 - BETOS Summary
 - Imaging Summary
 - Physician Specialty Summary
 - Physician Place of Service Summary
 - Paid Band Report
 - High Cost Member
 - Care Transformation Initiatives

Care Transformation Initiatives

Roster: 494 - 004 - 60 Day Post Acu

ECIP Program Status: All Episodes

Clinical Episode Category: All

Care Transformation Initiatives

CTI: 004 - 60 Day Post Acute Resource Utilization

Master Patient ID	Member Name	DOB	Gender	Thematic Area	CTI	Trigger Date	Potential Overlap Flag

Hover over info icon for information about attribution for included beneficiaries

Roster: 001 - Sample CTI Roster

* Hover over the info icon to view the MPA attri

Attribution	Count
Touch Attribution	
IP	13
ED	7
MPA Attribution	
MDPCP	0
ACO	0
Hospital Owned	0
Referral	2
Geographic	2
Total Unique Beneficiaries	13

Thematic Area: Care Transitions

MADE opens to CTI Report in with roster pre-selected; use dropdowns to change selection



Technical Support for CTP Data

- To help hospitals understand their baseline CTP data, HSCRC staff plan to host a user group session
 - The focus will be on how hospitals can improve their future Intake Template selections to optimize their CTI population and ensure an appropriate number of episodes are captured
 - The session will be held once hospitals are able to turn their focus away from COVID-19 activities
- In addition to the user group, HSCRC staff and CRISP are available for technical assistance calls with hospitals
 - We can assist in understanding the CTP report, strategizing for future Intake Template submissions, and responding to any concerns or comments on the CTP or CTIs



Support / Training

- Email support@crisphealth.org for questions, comments, or feedback about access to these reports.
- Email hscrc.care-transformation@maryland.gov for questions, comments, or feedback about the CTI program.



CRISP

Q&A

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