# Measurement of Overuse of Healthcare Resources: A White Paper for the Maryland Health Services Cost Review Commission (HSCRC)

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## Abstract

**Background:** Healthcare quality is frequently described with composite measures representing the overall performance. Despite growing attention to overuse in healthcare, there is little experience with composite measures of overuse. Overuse can be defined as use of a service in the absence of a clear medical basis for its use, or when the risk of harm exceeds its likely benefit.

**Objective:** Our goal was to create a composite measure of overuse useable with claims data. We therefore aimed to identify a set of potentially overused medical procedures (indicators), operationalize these to be measureable with administrative claims, aggregate these indicators into a single indicator of overuse, and test whether the index is associated with higher costs and worse clinical outcomes, which would be the proof of principle that the measure is detecting regional overuse.

Design: Observational study using 5% of Medicare claims from 2008 (Parts A and B)

Setting: Older patients in the U.S. receiving healthcare services in hospitals or outpatient settings Methods: Via an environmental scan, we identified published descriptions of overused procedures. We assessed each procedure's feasibility for measurement with claims data and developed algorithms for occurrences of procedures in patients unlikely to benefit. We calculated summary statistics to illustrate variance in use across hospital referral regions (HRRs) and selected 20 for inclusion in the Johns Hopkins Index of Overuse (JHOI). We started with an initial analysis of each of the 20 indicators (denote by *P*). As such, we regressed  $P_{ijk}$  as  $P_{ijk} = \beta X_i + \Phi_{jk} + \varepsilon_{ijk}$  where  $X_i$  is a vector of patient specific factors,  $\Phi_{jk}$  is a set of regional fixed effects for *j* procedures across the *k* HRRs. From this model, the  $\Phi_{jk}$ is a risk-adjusted measure indicating if region *k* overuses procedure *j* more or less than expected. The *JHOI*<sub>k</sub> was estimated as an average of the  $\Phi_{jk}$ . Thus, in this version of the JHOI each indictor contributes equally to the index. With Spearman's correlation, we assessed the correlation of this regional measure, presumptively a measure of systematic overuse, with regional measures of total costs, risk-adjusted mortality, 30-day mortality, and total mortality.

**Results**: 613 procedures were identified as overused. 20 had abundant frequency and variance to be possible measures of systematic overuse, including 13 diagnostic tests, 2 tests for screening, 1 for monitoring, and 4 therapeutic procedures. Usage varied markedly across HRRs. Among 1,451,142 beneficiaries, 14% had at least one overuse event. The index was positively correlated with 30-day inpatient mortality (r=0.27, p=<0.0001), and positively correlated with total costs (r=0.39, p<0.0001). It was similarly positively correlated with inpatient days (0.22, p<0.0001) and intensive care unit days (r=0.32, p<0.0001), but not with total mortality.

**Conclusions:** We identified a set of overused procedures that demonstrate significant variance in their usage. This study provides proof of principle that systematic overuse exists and is measurable. We need to identify the best combination of indicators for the index, which may require inclusion of procedures prevalent in younger people, and to validate the index when applied to panel data.

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#### I. Background

The Health Services Cost Review Commission (HSCRC) had developed a new all-payer model that will control costs on a per capita basis, for both inpatient and outpatient hospital costs, while requiring important care and health improvements. In order to assure successful implementation of this modernized all-payer system, the HSCRC has established Work Groups to provide recommendations on technical implementation issues and has requested white papers to inform the Work Groups.

This white paper addresses *Potentially Avoidable Volume*. The HSCRC seeks input on what types of services could be considered potentially avoidable and what types of adjustments may be required. To this end, we describe here our recent work on overuse of healthcare resources including the novel methodologies that we have developed to identify regions that may be overusing resources. While our work to date has measured overuse at the level of the Hospital Referral Region (HRR), we anticipate that these methodologies may be appropriate at a health system or even hospital level, although this remains to be tested.

In this paper we describe the conceptual framework for our work on overuse including our working definitions, and describe, briefly, the results of our literature review about published measures of overuse. We also describe the novel method that we developed to create an index of overuse that uses bellwether procedures (or indicators). We describe the method for identifying and operationalizing these indicators and how we aggregated them to create the Johns Hopkins Overuse Index (JHOI). We demonstrate that the JHOI is correlated with costs and is not correlated with measures of benefit at the level of the HRR. We submit that this supports that there is systematic overuse of resources in the regions with high values on the JHOI.

#### **II.** Conceptual Work

Healthcare expenditures are exceptionally high in the United States [1,2], yet health outcomes lag behind other developed nations.[3-5] This disparity has led many to assume that healthcare services are overused,[6-12] a phenomenon impacted by a "perfect storm" of patient, provider, and institutional determinants.[13] This unsustainable level of spending was a driving force for the passage of the Patient Protection and Affordable Care Act of 2010. [Baker, 2008] The overuse of healthcare can cause physical and financial harm to patients,[8,14-17] and have system-wide consequences.[18] As such, the reduction of overuse would contribute to achieving the "triple aim" across the healthcare system,[19] as it provides a mechanism to impact the cost and quality of the healthcare system.[20,21]

While many efforts have been targeted at promoting appropriate use of healthcare services,[22] these efforts have focused historically on reducing underuse rather than on overuse reduction.[23-25] Furthermore, many efforts targeted on the overuse of procedures have been clouded in controversy.[25-27] Few overuse indicators are routinely measured,[28] but the identification of diverse measures of overuse have been the focus of several recent initiatives [8,11,29,30] The effect of these broad initiatives, and recent structural reforms on the health system, will be difficult to measure unless

we can define overuse as a system-wide phenomenon and develop methods to measure it broadly across a health system.

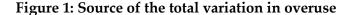
While overuse has been defined by use of practices in an *absence of evidence*,[31] it may be best thought of as the provision of care *in circumstances where the potential for harm exceeds the potential for benefit*.[32] Overuse research parallels work on the wasteful [33,34], inappropriate [35,36] or inefficient [37,38] use of health resources.

There are multiple barriers to studying overuse. First, investigating overuse requires identifying the patients for whom a procedure is inappropriate, and this requires assessment of a subjective tradeoff between benefits and harms. This subjectivity, coupled with uncertainty, implies that individual measures of overuse will be subject to noise. Second, research on overuse is often confused with work on geographic variation,[27,39] despite the wealth of empirical evidence demonstrating their differences.[40-43] Third, if overuse is systemic in the US, it might be difficult to see it varying across institutions.[44-45] Departing from these previous approaches, we suggest that it may prove more prudent to view overuse as a pervasive phenomenon within a healthcare system that affects the overuse of multiple procedures. In offering this perspective, we provide a novel way to define and measure *systematic overuse* across a health system.

#### Defining and Measuring Systematic Overuse

Although systematic overuse may not be directly observable, we believe that it can be identified via its consequences. Specifically, we propose that pervasive overuse would impact a range of procedures, either in specific clinical areas or across the entire system. If this is the case, then it should be measurable with a portfolio of procedures. Such "bellwether" procedures may be relatively insignificant (i.e., individually they may not be costly or subject patients to harm), but they can be seen as symptoms of a more serious and widespread problem. By combining multiple procedures, not only would the measure become more generalizable, but it would also be less subject to measurement error. Similar to a stock-market portfolio, grouping multiple indicators of overuse – each of which will be measured with error – would decrease overall volatility of the measure. Developing a portfolio of potentially overused procedures has been aided by a growing literature on overused procedures (albeit with varying definitions of what constitutes overuse).[7-12,46]

Given that certain errors may persist in such an aggregate measure, it may be necessary to statistically control for differences across the procedures and differences in case mix across the health systems being examined. As seen in Figure 1, we decompose the total variation in the overuse of the procedures into four specific types of variation: patient, procedure, health system and random. Multilevel statistical models can isolate the health system-specific component, hence minimizing the error and potential bias in the measure of systematic overuse at the health system level.





If this portfolio adequately reflects systematic overuse, then two consequences should be detectable – these procedures should be associated with higher expenditures and poorer health outcomes. Use of some of procedures, individually, may be associated with net cost savings; however, the procedures collectively should result in a net cost to the health system if we are proposing that the portfolio indicates systematic overuse (i.e., the direct costs of these procedures should not be offset by cost savings elsewhere in the system). Likewise, systematic *overuse* of services should not be associated with health benefits (e.g., improvement in health status, fewer adverse events, or greater life expectancy).

While identifying and measuring systematic overuse is difficult, it should prove valuable. In contrast to approaches that have been tailored to specific procedures, conditions or clinical specialties, a global measure is more likely to inform health systems and policy makers of the serious *structural or cultural problems* inherent across entire health systems. Furthermore, policies to curtail *systematic* overuse are likely to have the broadest benefits in terms of costs, quality and outcomes.

#### **III. Literature Review**

In approaching our literature review about measures of overuse, we recognized that health service overuse can be broadly described by the following categories: (1) inappropriate for a specified clinical indication, (2) inappropriate for a clinical indication in a specific population, (3) excessive service intensity or sophistication given expected clinical benefit, and (4) excessive frequency of service given expected clinical benefit. These distinctions are important since overuse is often determined by the clinical profile (efficacy and effectiveness, benefits, risks and harms) associated with the service given a particular clinical context or scenario. For example, a service can be appropriate for high risk patients, but when given to low risk patients who are not likely to benefit, this would constitute overuse.

The expected risks and harms to the patient is an important aspect for classifying overuse. Using advanced imaging or costly new medications can be appropriate in the absence of less expensive but equally effective alternatives. However, when less expensive alternatives are available, use of more expensive services or treatments with marginal clinical benefits can be considered overuse. Similarly, while monitoring clinical progress is an important part of good patient care, repeating tests too frequently when the probability of observing clinically important change is low can also be considered overuse.

These categories are broadly consistent with the types of overuse identified at the Agency for Healthcare Quality and Research (AHRQ) 2009 conference on *Developing a Framework and Research Agenda for Overuse and Appropriateness Measures* including clinically harmful overuse, overuse that is not cost-effective and overuse of appropriate care. (47) Our typology extended the AHRQ framework by incorporating clinical indication, patient population, service characteristics and temporality that more specifically describes the nature of the overuse in order to facilitate future measure development and operationalization.

We focused our environmental scan, first, on major repositories of quality of care measures. [47-61] These included the National Quality Measures Clearinghouse (NQMC), National Quality Form (NQF) Endorsed® Standards, and current and past measures under Centers for Medicare and Medicaid Services' (CMS) Physician Quality Reporting System (PQRS) program. We also searched for measures developed by organizations such as the American Medical Association's Physician Consortium for Practice Improvement (PCPI), and National Committee for Quality Assurance (NCQA). We searched using Google and Google Scholar to identify other measure sources and initiatives, including a listing of "widely adopted interventions found to be harmful or ineffective" from the Institute of Medicine and measure opportunities from the National Priority Partnership and Blue Cross Blue Shield of Massachusetts under its Alternative Quality Contract. Measure opportunities were identified from efforts such as the American College of Physicians' High Value, Cost-Conscious Care Initiative and Choosing Wisely in which medical societies partnered with the American Board of Internal Medicine (ABIM) to develop evidence-based lists of the top five most commonly used tests or procedures within their respective specialties whose use should be questioned or discussed. Finally, we complemented our search with a review of Pubmed, the ISI Web of Science and reference lists from relevant published literature.

In describing the state of the field in overuse measurement, we aimed to identify unique concepts of health service overuse. Measurement concepts, namely, general descriptions of an overused service that are not well defined in terms of clinical context, are defined in this work as "measurement opportunities."

#### Measures

We identified 160 measures of health service overuse; only 37 of these were measures that were completely specified, meaning that they provided definitions of denominators, numerators, and exclusions. Most overuse measures target situations where a service was directed for a specific indication or population in which the service was considered inappropriate or of low clinical value (n = 110). Imaging services linked to overuse represented the largest service category within both the fully specified measures (n = 18, 49%) and those that we consider measurement opportunities (n = 34, 28%). (Table 1)

A number of measurement concepts were identified by more than one organization. However, we observed differences in specification or lack of specificity in these concepts. For example, a number of organizations developed a measure about imaging for low back pain. A review of these measures revealed differences in the definition of the population, the time interval relevant for determining a case of overuse, and the specificity of the imaging test being evaluated and different inclusion/ exclusion criteria.

	Total	Inappropriate indication	Inappropriate population	Unnecessary service intensity	Unnecessary service frequency
Screening	43	14	14	2	13
Specified	2	1	1	0	0
Opportunities	41	13	13	2	13
Diagnostic	58	24	4	17	13
Specified	16	5	4	6	1
Opportunities	42	19	0	11	12
Monitoring	34	9	0	5	20
Specified	6	1	0	0	5
Opportunities	28	8	0	5	15
Therapeutic	57	41	4	12	0
Specified	14	11	0	3	0
Opportunities	43	30	4	9	0
Overall	192 <sup>ª</sup>	88	22	36	46
Specified	38	18	5	9	6
Opportunities	154	70	17	27	40

Table 1. Number of Specified Measures and Measurement Opportunities on Overuse: Identified by Type of Overuse and Clinical Service.

a. Specified measures (n = 37); Measurement opportunities (n = 123); Total measures (n = 160); Measures may be included in more than one category (e.g., screening and therapeutic; screening and monitoring). Therefore, the sum across categories (N = 192) is higher than the total number of measures (N = 160).

Data demands for measuring health care overuse can be significant. While a number of measures can be implemented using only administrative claims data, other measures require clinical or medication information that can be challenging to obtain, including data necessary to determine "low-risk groups." Fortunately, the growing availability of data from electronic health records and other health information technology will create opportunities for implementing measures that require detailed clinical information.

## **IV. Identifying Indicators**

Building upon the literature review described above, we sought to identify a set of procedures that we could operationalize using claims data to identify episodes of overuse. Our expectation was that this

set of procedures might then be aggregated into an index for measurement of overuse, although other uses are encouraged.

We conceptualized this project as analogous to quality of care measurement. In the field of quality measurement, indicators are not meant to assess the care given to a particular patient or even by an individual physician. Rather, they are commonly used to identify healthcare systems, defined by geography or organization, in which resources may be inadequate for good outcomes.[62] As in the quality field, we aimed to identify procedures that may be useful indicators, or tracers, of overuse in healthcare systems or indicators of regions requiring attention.[63-65] We propose that these indicators *in aggregate* may reveal systematic patterns of overuse within regions or reveal changes over time. Alternatively, these indicators may be valuable individually in quality improvement efforts.

#### Identifying Candidate Procedures

As described above, we reviewed publications describing medical procedures considered to be overused by these organizations. We extracted lists of procedures deemed as overused, which might be indicator procedures or bellwethers of a systematic pattern of overuse within a region. We did not review the process by which these procedures were designated as overused; it was sufficient that an organization categorized them as such. We classified the procedures as to whether they could be operationalized for measurement with only administrative claims data. For example, we did not further operationalize overused procedures that would require knowledge of symptomatology that is not available in claims data. We also excluded measures requiring information about a pharmacy dispensed medication. Finally, given that we used Medicare data, the procedure needed to be relevant to the care of older people.

#### Data

We acquired a 5-percent sample of fee-for-service patients insured by Medicare in 2008. We used data from the MedPar, Carrier, and Outpatient files. We required that all included individuals had 12 months of complete enrollment in Medicare Part A and Medicare Part B or death during 2008, were over the age of 65 years, and were never enrolled in a Medicare Health Maintenance Organization (HMO) during that year. With an appropriate cross walk, we linked zip codes in the Medicare data to HRRs as defined by Dartmouth Atlas. [66]

#### Generating Algorithms to Operationalize the Indicators in Medicare Claims

For each indicator procedure, we defined a set of individuals in whom use of a particular procedure is likely to be an overuse event given that it is not clinically indicated. We then identified use of the procedure in those individuals. Depending on the procedure, the set of at risk individuals might have been defined by age, gender, diagnoses or receipt of other services. For most of the indicator procedures that we operationalized, the set of individuals had a given diagnosis (such as sinusitis or low back pain). We used existing algorithms when possible. For some of the indicator procedures, an individual could contribute more than once if he/she could have been subjected to the intervention multiple times during the year. One clinician (J.S.) generated all of the algorithms which were then reviewed by a second clinician (N.N). Coding software was used to identify relevant codes. (FlashCode, Medical Coding & Compliance Solutions, LLC (MCCS); Turlock, CA) (Appendix 1)

#### Describing Regional Use

For each indicator, we counted the occurrences of the procedure or test in the HRR among the population at risk in the HRR. We report this as a count per 1000 Medicare beneficiaries. We summarized the scores across the HRRs for each indicator by calculating a mean, median, variance, and interquartile ranges, and visually examined the plots of these as well as higher order moments. We estimated the costs that might be attributable to occurrences of these indicators. (Appendix 2)

#### **Reducing Indicators**

We discarded those indicators with little variance (which typically occurred when most HRRs had zero events) as being less informative to an index and of less value in quality improvement interventions. We also discarded indicators with very low counts of events across the HRRs combined (typically <800 events). Finally, we segregated the three indicators that describe the use of cancer screening tests (PAP test, prostate specific antigen testing, colonoscopy) as these would be overly-influential in an index given their high prevalence.

#### Indicator Procedures

The measures and overuse procedures were generated by a diverse group of professional societies, quality improvement organizations, and researchers as described above but broadened to include guidelines from professional societies as well.

We identified 613 indicators of overuse. The procedures spanned clinical categories and included radiological procedures, cardiac imaging, invasive diagnostic procedures, and therapeutics. Ninety-four of the 146 procedures relevant to older people required knowledge of symptoms or medications and were therefore excluded. Others were deemed too rare to develop (e.g. hyperbaric oxygen for multiple sclerosis) and others were thought to be more correctly classified as utilization measures (rather than overuse measures) and were set aside for use in validation analyses.

We identified 52 procedures that could be specified with claims. After calculating their use frequencies in the HRRs and the distributions of those frequencies, we discarded an additional 32. These 32 were either exceptionally frequent (e.g. PAP smear over age 65), invariant, or where was was very little use in most HRRs (e.g. MRI in patients with lung cancer, and screening for abdominal aortic aneurysms in women). The retained 20 procedures included 13 diagnostic tests, 2 tests used for screening, 1 for monitoring, and 4 therapeutic procedures. The clinical areas included 4 relevant to primary care practice, 3 relevant to otolaryngology, 3 to radiology, 2 to cardiology, and one each to neurology, emergency practice, allergy, oncology, end of life care, urology, physical therapy, and surgery.

#### Use of the Indictor Procedures

The 2008 Medicare sample included information about 551,028 men and 900,114 women after removal of 8,391 individuals with zip codes which could not be matched to an HRR. Eighty-eight percent of the enrollees were white, 7.3% were Black, and the remainder was of other races. Twenty-one percent were between 65 and 69, 23% were between 70 and 74, 20% were between 75 and 79, 17% were between 80 and 84, 12 % were between 85 and 89, and 7% were over 90. As required, beneficiaries had a full 12 months of coverage in 2008 unless they died that year (5.4%). Thirty-nine percent resided in the South, 19% in the Northeast, 25% in the Midwest, and 17% in the West.

By design, the included indicators had rates of use that varied across HRRs. (Table and Figure 2) The absolute counts of events varied; there were fairly infrequently used procedures such as MRI in mild traumatic brain injury (mean 2.6 usages per 1000 beneficiaries in the HRR), to highly prevalent procedures such as MRI for low back pain evaluation (mean of 395 usages per 1000 beneficiaries in the HRR). Some of the usage followed a near normal distribution across the HRRs, such as measurement of digoxin levels in patients with congestive heart failure and emergency department usage at end of life. Most had substantial right skewing with long, thin right tails of the distribution which were the HRRs which were exceptional outliers in their usage. An example of this is the use of sinus CT for uncomplicated rhinosinusitis, where the highest using HRR uses this in 80 of 1000 beneficiaries where the mean usage is 14 per 1000. Similarly, for hysterectomy for management of benign disease, the highest HRR used the procedure in 42 of 1000 beneficiaries where the mean across HRRs is 2.6 per 1000.

At an individual level, overuse was prevalent. Among 1,451,142 Medicare beneficiaries, 14% had experienced at least one overuse event, and this rate varied substantially across the HRRs (8.4% to 27%). Individuals were subjected to between zero and seven procedures in 2008 that can be considered overused procedures.

Potentially Overused Procedure	Mean	Median	Interqu	artile	References
			Range		
	Per 1000	Per 1000	Per 100	0	
Stress echocardiography in	33	22.7	2.7	45.5	ACCF/ASE/ACEP/AHA/
symptomatic or ischemic					ASNC/SCAI/
equivalent acute chest pain *					SCCT/SCMR 2008 [67]
Abdomen CT use of contrast	222	187	133	288	QualityNet [61]
material*					
Thorax CT Use of Contrast	64.9	47.5	26.8	79.7	QualityNet [61]
Material*					

Table 2. Mean and Median Counts of Indicators of Overuse Across Hospital Referral Regions(N=306 regions)

MRI Lumbar Spine for Low Back	395	395	356	441	QualityNet [61]
Pain*					
Sinus CT or antibiotics for	14	12.4	6.9	19.1	Choosing Wisely [49]
uncomplicated acute					
rhinosinusitis*					
Diagnostic tests, such as	4.5	3.7	1.7	5.8	Choosing Wisely [49]
immunoglobulin testing, in the					
evaluation of allergy*					
Follow-up tumor marker studies In	732	672	464	984	Qaseem A [69]
asymptomatic women with					
previously treated breast cancer					
Preoperative chest radiography in	219	213	168	259	Qaseem A [69]
the absence of a clinical suspicion					
for intrathoracic pathology*					
Screening for asymptomatic	12.5	11	8.4	14.9	U.S. Preventative
carotid artery stenosis in the					Services Task Force [68]
general adult population					
Traction for low back pain	115	106	77.8	137	Institute of Medicine[54]
PET, CT, and radionuclide bone	20.7	19.4	9.3	28.4	Choosing Wisely [49]
scan in individuals with low risk					
prostate cancer					
Serological tests for helicobacter	9.3	8.2	5.5	11.2	National Health Service,
pylori					UK [57]
Appropriate Head CT Imaging in	2.6	2.3	1.1	3.8	National Quality Forum
Adults with Mild Traumatic Brain					[58]
Injury*					
EEG monitoring in individuals	22.8	21.2	13.3	29.4	National Health Service,
presenting with syncope*					UK [57]
Routine monitoring of digoxin in	3.6	3.5	2.8	4.2	National Health Service,
patients with congestive heart					UK [57]
failure					
More than one emergency	146	147	121	168	National Quality Forum
department					[58]
visita in last 30 days of life					
Nasal endoscopy for sinusitis	34.9	24.8	12.1	45.8	The Alternative Quality
diagnosis*					Contract[51]
Fiberoptic laryngoscopy for	7	5.2	2.2	9.5	The Alternative Quality
sinusitis diagnosis*					Contract [51]
Hysterectomy for benign disease	2.8	2.7	1.5	3.9	National Guidelines
					Clearinghouse [70]

Laminectomy or spinal fusion	2.2	1.9	1.2	2.9	National Guidelines
					Clearinghouse [70]

\*count is per 1000 eligible episodes rather than per 1000 beneficiaries, ACS=acute coronary syndrome CAD=coronary artery disease, CT=computed tomography, EEG=electroencephalography, MRI=magnetic resonance imaging, PET=positron emission tomography

## V. Creating the Index

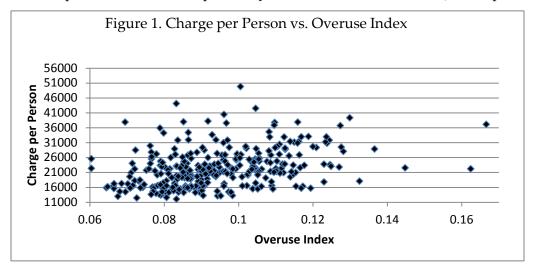
The basic structure of our empirical model is similar to those used in the assessment of healthcare quality.[71-73] We started with an initial analysis of each of the 20 indicators within the index (denote by *P*). Here we studied the *j*th procedure, for the *i*th beneficiary in region *k*, as *Pijk*, which is equal to 1 if there was overuse for that indicator procedure and 0 if otherwise. We only included patients who were eligible for the *j*th procedure in this analysis. This could be decomposed into that which was attributed to the patient, that which was attributed to the region and a residual.

As such we regressed  $P_{ijk}$  as

$$P_{ijk} = \beta X_i + \Phi_{jk} + \varepsilon_{ijk} \quad [1]$$

where  $X_i$  is a vector of patient specific factors,  $\Phi_{jk}$  is a set of regional fixed effects for *j* procedures across the *k* regions. The patient specific factors included gender, age variables (age and age squared), race (white, black, Asian, Hispanic, native American and others) and a claims-based morbidity indicator derived from the Johns Hopkins Adjusted Clinical Group (ACG) system (count of ADGs: 0 -32). The ACG system assigns all ICD-9-CM codes to one of 32 diagnostic clusters (ADGs) based on five clinical dimensions: duration, severity, diagnostic certainty, etiology, and specialty care involvement. Each ADG is a grouping of diagnosis codes similar in terms of severity and likelihood of persistence of the health condition treated over a relevant period of time, typically one year. ADGs are not mutually exclusive and individuals can have multiple ADGs (up to 32). There were 306 regional indicators representing 306 HRRs. From this model, the  $\Phi_{jk}$  is considered as a risk-adjusted measure indicating if region *k* overuses procedure *j* more or less than expected. This was repeated for all 20 of the procedures. These estimated  $\Phi_{jk}$  become the building blocks of the Johns Hopkins Overuse Index (JHOI) for region *k*, with the *JHOI*<sub>k</sub> estimated as an average of the  $\Phi_{jk}$ . Thus, in this version of the JHOI each indictor contributes equally to the index.

## Correlations with Costs

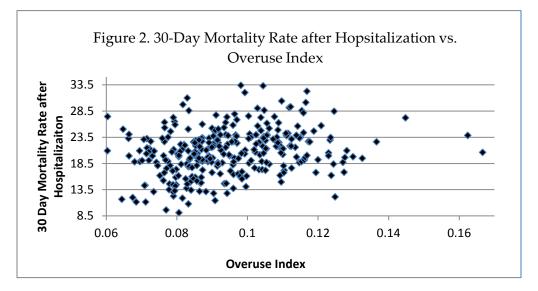


As anticipated, the index was positively correlated with total costs (r=0.39, p<0.0001). (Figure 1)

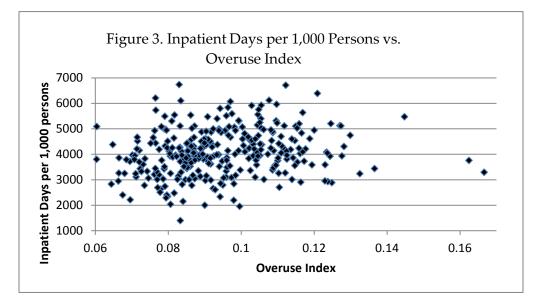
Legend: Overuse Index generated using Medicare Parts A and B, 2008 for each of 306 Health Referral Regions; charge is inpatient and outpatient charges

## Correlation with Clinical Outcomes

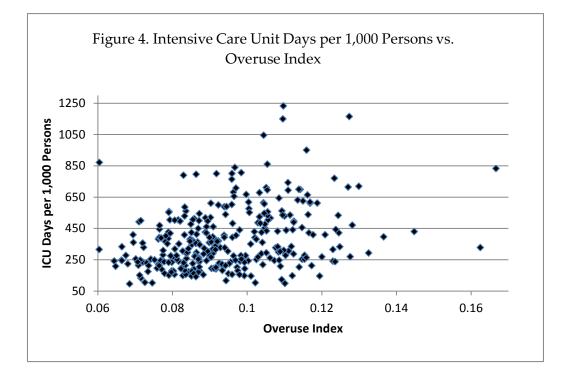
Consistent with our hypotheses, the index was also positively correlated with 30-day mortality after a hospitalization (r=0.27, p=<0.0001). (Figure 2) It was similarly positively correlated with inpatient days (0.22, p<0.0001) and intensive care unit days (r=0.32, p<0.0001), although not with total mortality.



Legend: Overuse Index generated using Medicare Parts A and B, 2008 for each of 306 Health Referral Regions



Legend: Overuse Index generated using Medicare Parts A and B, 2008 for each of 306 Health Referral Regions



Legend: Overuse Index generated using Medicare Parts A and B, 2008 for each of 306 Health Referral Regions; ICU=intensive care unit

## **VI.** Discussion

These studies demonstrate that usage of procedures and tests that may be considered overuse events can be identified within claims data. This may allow the creation of an index of overuse, as a parallel to quality of care indexes. Alternatively, these individual indicators may be valuable for measurement across regions or as targets for interventions.

We suggest that these overuse indicators identify resource use that is distinct from utilization. We anticipate that a region may be a low utilizer of health care resources but a high overuser, or the converse, yet this remains to be proven. Traditional measures of small area variation, or geographic variation, assess only variation in utilization *without attention to whether the variation is driven by underuse or overuse of services.* These 20 procedures are a useful initial set for development and testing of an index of overuse, as they are procedures across clinical specialties and include diagnostic as well as therapeutic procedures.

We anticipate that not all will agree with each of the indicators included. However, it is precisely because these indicators were identified by other bodies, through consensus processes, that we felt supported in considering them for inclusion in an index. We do not believe that these are "never procedures" –these procedures are sometimes indicated even in the populations that comprise the subpopulations of interest – the patients in whom these procedures are commonly overused. Determining the appropriateness of these procedures for individual cases was not intended. Assessment of overuse at a regional level or state level will allow for investigation into factors that drive health care overuse. As we proceed, we will attend to the recommendations in the recent IOM report that cautions against a focus on regional variation in spending,[74] although this does not necessarily mean that regional variation in overuse is to be overlooked. We were limited to including only procedures relevant to older people, given our data. These, however, may prove to be sufficient for identifying overusing regions.

The indicators might, in time, be expanded to include pharmacy claims, or expanded for use in electronic medical records data which would allow even a richer set of indicators for inclusion. Others may choose to use the specifications of individual indicators as measures for quality improvement interventions that target a reduction in use of specific procedures. If these are to be used this way, there may need to be additional refinement of the algorithms to improve their specificity.

We are optimistic that we are on our way to defining a new measure that may have very broad application in time. The ability to identify with a measure those regions or health systems that are overusing and therefore potentially harming individuals and populations, and exacerbating the national health care spending problem, is vital. Ultimately, this will allow further study of the determinants of overuse and the development of interventions to fix it for the benefit of patients.

#### VII. Recommended Next Steps for Utility to Health Services Cost Review Commission

*How can measuring systematic overuse have an impact?* 

Although the term overuse has existed in a medical context for over 400 years, it remains an elusive concept. Moving the focus from single episodes of overuse to the broader concept of systematic overuse may be useful for researchers and policy makers and make health systems not only aware of this systemic problem, but responsible for addressing overuse across their entire organization.

While the proposed measurement of systematic overuse is an indirect approach (i.e., using a portfolio of potentially overuse procedures as a proxy for the underlying phenomenon), this approach has two significant benefits. First, it would make gaming the system more difficult for health systems (i.e., relative to the use of individual overuse quality metrics). Second, this approach would address the structural and system-wide determinants of overuse.

Measuring systematic overuse would likewise be valuable in exploring the multitude of patient, provider, and institutional factors that impact overuse.[13] Patient level factors such as preferences [75,76], health literacy [77], medical/psychological conditions [78,79] and wealth [80,81] are likely to have a broad effect on overuse, as are differences in providers skills [82,83], financial interests [84] and other cultural factors [82,85-87]. Tort litigation has impacted utilization at both the provider and institutional level and has led to the reactionary practice of defensive medicine.[88] The rapid development of new technologies has expanded medical options and has likewise increased resource use.[89] Utilization is largely influenced by the healthcare market, that is the supply of services [90], and the United States' fee-for-service and third-party payer systems have not incentivized patients, providers, or institutions to be conscious of expenditures.

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## Appendix 1. Algorithms for Indicators

Working Number	Indicator	Procedure	Population	Specifications
1	Stress echocardiography for detection of CAD/risk assessment in symptomatic or ischemic equivalent acute chest pain (i.e. Acute Coronary Syndrome)	Individuals with <b>CPT</b> codes as listed or HCPCS codes as listed for echocardiography Unit of observation: per beneficiary per date of service	Individuals with a code for emergency visit* with any of the ICD-9 diagnoses OR individuals with a hospitalization with DRGs as listed, or primary or secondary diagnosis code during hospitalization for any of the ICD-9 diagnoses Unit of observation: per beneficiary per date of service	Stress Echocardiography     CPT: 93350, 93351     HCPCS: C8928, C8930 <u>ER visit</u> CPT 99281-99285 <u>Diagnoses</u> (associated with ER visits or Hospitalization)     ICD-9: 410.xx, 411.1, 411.81, 411.89     DRG 281-287
10	Laminectomy and/or spinal fusion	Laminectomy or spinal fusion Unit of observation: per beneficiary	Everyone MINUS those with a clear indication (radicular symptoms* and we will be liberal with this) *symptoms clearly of herniated disc—radicular pain Unit of observation: per beneficiary per date of service	Laminectomy CPT: 22533, 22534, 22558, 22630 0275T 63005, 63012, 63017, 63030, 63035, 63042, 63047, 63200, 63267, 63272, 63173, 63185, 63190, 63191 ICD-9 procedure: 80.51, 81.06, 81.07, 81.08, 84.67, 84.65 DRG: 459, 460 But NOT for following ICD-9 (exclusions from denominator) Neither Herniated disc (omitting cervical): ICD-9: 722.1, 722.2, 722.3, 722.5, 722.6, 722.7, 722.8, 722.9 722.70, 722.72, 722.73, 722.80, 722.82, 722.83, 722.90, 722.92, 722.93 Nor Two occurrence within 30 days for following ICD-9 (any combination): ICD-9: 355.0, 355.7, 355.8, 355.9, 724.3, 724.4, 729.2
11	HYSTERCTOMY for benign disease	Any hysterectomy (not specified for malignancy treatment) Unit of observation: per beneficiary per date of service	All women MINUS those with a malignancy diagnosis Unit of observation: per beneficiary	Hysterectomy     ICD-9 procedure:   68.3, 68.4, 68.5, 68.6, 68.7, 68.9     68.31, 68.39, 68.41, 68.49, 68.51, 68.59, 68.61,68.69,   68.71, 68.79     CPT:   58150, 58152, 58180, 58200, 52810, 58260,     58262, 58263, 58267, 58270, 58275, 58280, 58285,   58290, 58291, 58292, 59293, 59294, 58541, 58542,     58543, 58544, 58548, 58550, 58552, 58553, 58554,   58570, 58571, 58572, 58573     NOT (Remove from denominator):   Malignancy     ICD-9:   179, 180.x, 182, 183, 184     DRG:   734-741, 754-756
20	Fiberoptic laryngoscopy for patients with a diagnosis of sinusitis.	Laryngoscopy WITH <b>ICD-9</b> code indicating sinusitis on the same claim Unit of observation: per beneficiary per claim	Individuals with a diagnosis of sinusitis (acute or chronic) – inpatient or outpatient Unit of observation: per beneficiary per date of service	Fiberoptic laryngoscopy     CPT: 31575, 31476, 31577, 31578, 31579     Sinusitis     ICD-9: 461, 461.x, 473, 473.x     linked to laryngoscopy in same CLAIM ID.
21	Nasal endoscopy for sinusitis diagnosis	Nasal endoscopy WITH ICD- 9 code indicating sinusitis on the same claim Unit of observation: per beneficiary per claim	Individual with a diagnosis of sinusitis (acute or chronic) – inpatient or outpatient Unit of observation: per beneficiary per date of service	Diagnostic endoscopy   CPT: 31231,31233, 31235   Sinusitis   ICD9: 461, 461.x, 473, 473.x   linked to laryngoscopy in same CLAIM ID.
24	More than one emergency department visit in last 30 days of life	More than 2 visits with location code or <b>CPT</b> code indicating ED use within 30 days before death	Individuals with death during our observation period Unit of observation: per beneficiary	ED Visit Medicare location code 23 or CPT: 99281-99285 ER use date – Death date less than 30.

		Unit of observation: per beneficiary		
26	Routine monitoring of digoxin in patients with congestive heart failure	Any measure of digoxin with no hospitalizations or ER visits during that year. Unit of observation: per beneficiary	All patients* with CHF *will include atrial fibrillation patients as well Unit of observation: per beneficiary	CPT: 80162 <u>ED Visit</u> CPT: 99281-99285 <u>CHF</u> ICD-9: 428, 428.0, 428.1, 428.2, 428.3, 428.4, 428.9     428.2x, 428.3x, 428.4x <u>AF &amp; Flutter</u> ICD-9: 427.3, 427.3x
27	EEG monitoring in individuals presenting with syncope	EEG on the same claim as diagnosis of syncope or at any time during the hospitalization with a code for syncope Unit of observation: per beneficiary per date of service	Individuals with an outpatient visit with diagnosis of syncope or hospitalization for syncope Unit of observation: per beneficiary per date of service	EEG   ICD-9 procedure: 89.14 (during hospitalization)   CPT: 3650F, 95812, 95813, 95816, 95819, 95822, 95827 (outpatient)   Syncope   ICD-9: 780.2, 992.1 (heat), 337.01 (carotid sinus)
32	Serological tests for helicobacter pylori	Any code indicating testing for H. pylori Unit of observation: per beneficiary per date of service	Whole population Unit of observation: per beneficiary	<u>H. Pylori testing</u> CPT: 86677
34	MRI in individuals with traumatic brain injury	MRI on the same claim as diagnosis if outpatient or during hospitalization if inpatient Unit of observation: per beneficiary per date of service	Patients with traumatic brain injury Unit of observation: per beneficiary per date of service	MRI (brain) CPT: 70551, 70552, 70553, <u>Traumatic brain injury</u> ICD-9: 850, 850.x, 850.xx, 851, 851.x, 851.xx, 852, 852.xx, 853, 853.x, 853.xx, 854, 854.0, 854.0x, 854.1, 854.1x, 959.01 Within first 2 days
36	PET, CT, and radionuclide bone scans in individuals with prostate CA	PET, CT, or radionuclide bone scan <b>AFTER</b> diagnosis Unit of observation: per beneficiary per date of service	Men with low risk for prostate CA Unit of observation: per beneficiary	Prostate CA     ICD-9: 185, 233.4     PET Scan     CPT: 78811, 78812, 78813, 78814, 78815, 78816     Pelvic CT Scan     CPT: 72192, 72193, 72194     Bone Scan     CPT: 3269F, 77074, 77075     NOT     Intermediate/high risk of recurrence     CPT: 3272F, 3273F
37	Traction for low back pain	Traction with diagnosis of low back pain Unit of observation: per beneficiary per date of service	Low back pain diagnosis Unit of observation: per beneficiary per date of service	Instant     Traction     CPT: 97012, 97140     HCPCS: E0830     Low back pain     ICD-9: 721.3, 721.90, 722.10, 722.52, 722.6, 722.93,     724.02, 724.2, 724.3, 724.5, 724.6, 724.70, 724.71,     724.79, 738.5, 739.3, 739.4, 846.0, 846.1, 846.2, 846.3,     846.8, 846.9, 847.2
41	Screening for asymptomatic carotid artery stenosis (CAS) in the general adult population.	<b>CPT</b> 93880 or 3100F, ONLY IN outpatient setting (not ER) Unit of observation: per beneficiary per date of	All people with NO <b>ICD-9</b> codes for: 785.9, 784.2, 362.34, 435.9, 433.10, 342.90, 780.2, 781.3, 437.0 Unit of observation: per beneficiary	Carotid imaging CPT : 93880 ONLY IN outpatient setting (not ER), 3100F ED visit CPT: 99281-99285 NOT

		service		<b>ICD-9:</b> 785.9, 784.2, 362.34, 435.9, 433.10, 342.90,
43	Preoperative chest radiography in the absence of a clinical suspicion for intrathoracic pathology	71010, 71020 These codes must be in a 30 day window before the anesthesia code Unit of observation: per beneficiary per date of	All patients who had anesthesia 00100-02101 ( <b>CPT</b> ) with EXCLUSION of diagnoses 466.xx, 480.xx-488.xx, 490.xx-496.xx, 500.xx-508.xx, 510.xx-519.xx Unit of observation: per beneficiary per date of service	780.2, 781.3, 437.0 <u>Anesthesia</u> CPT: 00100-02101 <u>Radiology</u> CPT: 71010, 71020 NOT ICD-9: 466.xx, 480.xx-488.xx, 490.xx-496.xx, 500.xx- 508.xx, 510.xx-519.xx
		service		
45	Performing tumor marker studies in asymptomatic women with previously treated breast cancer	82378 (CEA), 86300 (CA 15- 3) (CA 27.29) Unit of observation: per beneficiary per date of service	Breast cancer is 174.0-174.9 Unit of observation: per beneficiary	<u>CEA</u> CPT: 82378, <u>CA 15-3 (CA 27.29)</u> CPT: 86300 <u>Breast cancer</u> ICD-9: 174.0-174.9
46	Don't perform unproven diagnostic tests, such as immunoglobulin G (IgG) testing or an indiscriminate battery of immunoglobulin E (IgE) tests, in the evaluation of allergy.	Use of CPT 82701, 82784, 82785, 82787, 86005 on the same claim as a code for diagnoses in the denominator column Unit of observation: per beneficiary per claim	477.0, 477.1, 477.2, 477.8, 477.9, 493.0, 493.02, 493.9, 493.90, 493.92, 708.0, 995.3 Unit of observation: per beneficiary per date of service	Diagnostic tests     CPT: 82701, 82784, 82785, 82787, 86005     Allergic rhinitis     ICD-9: 477.0, 477.1, 477.2, 477.8, 477.9     Asthma     ICD-9: 493.0, 493.02, 493.9, 493.90, 493.92     Other allergies     ICD-9: 708.0, 995.3
49	MRI Lumbar Spine for Low Back Pain	MRI of the lumbar spine studies with a diagnosis of low back pain (from the denominator) without the patient having claims-based evidence of prior antecedent conservative therapy. CPT=72148, or 72149, or 72158 with no codes for 97110, 97112, 97113, 97124, 97140, 98940, 98941, 98942, 98943 in the 60 days preceding the MRI of the lumbar spine AND no codes for 99210-99205, 99211 -99215, 99241- 99245, 99341-99345, 99347-99350, 99354-99357, 99385-99387, 99395-99397, 99401-99404, 99455-99456, 99499 between 28 and 60 days preceding the MRI of the lumbar spine Unit of observation: per beneficiary per date of service	MRI of the lumbar spine studies with a diagnosis of low back pain on the imaging claim. CPT=72148, or 72149, or 72158 AND ICD-9: 721.3, 721.90, 722.10, 722.52, 722.6, 722.93, 724.02, 724.2, 724.3, 724.5, 724.6, 724.70, 724.71, 724.79, 738.5, 739.3, 739.4, 846.0, 846.1, 846.2, 846.3, 846.8, 846.9, 847.2 Excluded from the denominator - CPT codes: 22010-22865 and 22899 in 90 days preceding MRI; ICD-9 codes: 140-208, 230-234, 235-239, 304.0X, 304.1X, 304.2X, 304.4X, 305.5X, 305.5X, 305.6X, 305.7X, 344.60, 344.61, 729.2, 042- 044, 279.3 in preceding 365 days; 800-839, 850-854, 860-869, 905- 909, 926.11, 926.12, 929, 952, 958- 959 in preceding 45 days; 324.9, 324.1 on same claim as MRI Unit of observation: per beneficiary per date of service	MRI Lumbar Spine CPT: 72148, 72149, 72158     NOT in 60 days preceding Lumbar Spine MRI Therapies CPT: 97110, 97112, 97113, 97124, 97140, 98940, 98941, 98942, 98943     NOT between 28 and 60 days preceding Lumbar Spine MRI Evaluation and management CPT: 99210-99205, 99211 -99215, 99241-99245, 99341- 99345, 99347-99350, 99354-99357, 99385-99387, 99395-99397, 99401-99404, 99455-99456, 99499     NOT in the preceding 90 days (denominator) Lumbar Spine Surgery CPT: 22010-22865 and 22899     Low back pain ICD-9 : 721.3, 721.90, 722.10, 722.52, 722.6, 722.93, 724.02, 724.2, 724.3, 724.5, 724.6, 724.70, 724.71, 724.79, 738.5, 739.3, 739.4, 846.0, 846.1, 846.2, 846.3, 846.8, 846.9, 847.2     NOT in preceding 365 days ICD-9: 140-208, 230-234, 235-239; 304.0X, 304.1X, 304.2X, 304.4X, 305.4X, 305.5X, 305.6X, 305.7X, 344.60, 344.61, 729.2, 042-044, 279.3 NOT in preceding 45 days     Trauma ICD-9: 800-839, 850-854, 860-869, 905-909, 926.11, 926.12, 929, 952, 958-959     NOT on the same claim Intraspinal abscess ICD-9: 324.9, 324.1
50	Thorax CT Use of Contrast Material	The number of thorax CT studies with and without contrast ("combined	The number of thorax CT studies performed (with contrast, without contrast or both with and without	Thorax CT w/ and w/o contrast CPT: 71270

		studies").	contrast).	<u>Thorax CT</u> CPT: 71250, 71260, 71270
		CPT 71270	CPT 71250, 71260, 71270	
		Unit of observation: per beneficiary per date of service	Unit of observation: per beneficiary per date of service	
51	Abdomen CT use of contrast material	The number of Abdomen CT studies with and without contrast ("combined studies"). CPT 74170 Unit of observation: per beneficiary per date of service	The number of Abdomen CT studies performed (with contrast, without contrast or both with and without contrast). CPT 74150, 74160, 74170 Exclude from the denominator if on the same claim as CPT 74140, 74160, 74170 - ICD-9 code: 593.9, 120.0, 599.70, 599.71, 599.72, 251.2, 251.0, 250.8, 270.3, 255.9, 194.xx, 277.xx, 237.xx, 155.0, 155.1, 155.2, 157.0, 157.1,157.2,157.3, 157.4, 157.8, 157.9, 189.0, 211.5, 211.6, 211.7, 223.0	Abdomen CT w/ and w/o contrast     CPT: 74170     Abdomen CT     CPT: 74150, 74160, 74170     NOT on the same claim as the numerator     ICD-9: 593.9, 120.0, 599.70, 599.71, 599.72, 251.2, 251.0, 250.8, 270.3, 255.9, 194.xx, 277.xx, 237.xx, 155.0, 155.1, 155.2, 157.0, 157.1, 157.2, 157.3, 157.4, 157.8, 157.9, 189.0, 211.5, 211.6, 211.7, 223.0
			Unit of observation: per beneficiary per date of service	
47	Don't order sinus computed tomography (CT) or indiscriminately prescribe antibiotics for uncomplicated acute rhinosinusitis.	Any occurrence of sinus CT (CPT 70486, 70487, 70488) in the 3 months preceding the diagnosis of acute sinusitis Unit of observation: per beneficiary per date of service	461.0, 461.1, 461.2, 461.3, 461.8, 461.9 AND NO code in the preceding 3 months for any of these AND NO code in the preceding 3 months for 473.0, 473.1, 473.2, 473.3, 473.8, 473.9 Unit of observation: per beneficiary per date of service	Sinus CT     CPT: 70486, 70487, 70488     Acute sinusitis     ICD-9: 461.0, 461.1, 2461.2, 461.3, 461.8, 461.9     NOT in the preceding 3 months     Acute sinusitis     ICD-9: 461.0, 461.1, 461.2, 461.3, 461.8, 461.9     NOT in the preceding 3 months     Chronic sinusitis     ICD-9: 473.0, 473.1, 473.2, 473.3, 473.8, 473.9

### Appendix 2. Cost Estimates

We estimated the national costs attributable to the use of these procedures in patients who are unlikely to benefit. As described in the text, we had counts of the usage of these procedures in the 5% Medicare sample data. This was multipled by 20 for a national estimate, as the 5% sample is selected to be representative of the U.S. With the FlashCode software (2011 version), we looked up the Medicare reimbursement for the procedures. (1) These can be considered to be the direct costs of the procedures as we did not include any downstream costs. Where appropriate, we included technical and professional fees associated with the procedures. We did not include costs of phlebotomy for the blood tests. As the costs vary by state, we chose Minnesota as our reference state. We updated the costs to 2013 dollars with 3% inflation per year. For the two inpatient procedures (laminectomy and hysterectomy) we used the "fair costs" as listed in the Healthcare Bluebook for these procedures, which are likely to be much lower than usual stated costs. (2) The costs of an emergency visit came from the Medical Expenditure Payment Survey of AHRQ.(3) We kep the usage the same as in 2008 rather than reflecting any growth in use of procedures. The estimated U.S. costs are reported as millions of dollars in the Table to 2 or 3 significiant digits.

(1) FlashCode, Medical Coding & Compliance Solutions, LLC (MCCS); Turlock, CA

(2) http://www.healthcarebluebook.com/page\_Results.aspx?id=102&dataset=MD

(3) Machlin, S., and Chowdhury, S. *Expenses and Characteristics of Physician Visits in Different Ambulatory Care Settings, 2008.* Statistical Brief #318. March 2011. Agency for Healthcare Research and Quality, Rockville, MD. http://www.meps.ahrq.gov/mepsweb/data\_files/publications/st318/stat318.pdf