

Meeting Minutes
Consumer Engagement Task Force
July 17, 2015 * 9:30 a.m. to 12 p.m. * HSCRC

Scribe: Tiffany Tate

In Attendance

Leni Preston, Barbara Brookmeyer, Kim Burton, Michelle Clark, Dianne Feeney (p), Michelle LaRue (p), Susan Markley, Steve Ports, Suzanne Schlattman, Tiffany Tate, Hillery Tumba (p),

I. Welcome and Introductions

Leni welcomed the membership and reviewed the agenda.

II. Review of Minutes

The minutes from the June 30 meeting were approved as submitted.

III. HSCRC Workgroup and Initiative Updates

Theresa reported that the Maryland Health Care Commission met the previous day and agreed to expand pricing information on its website. Leni noted that there was an article in the Daily Record about the MHCC's website. Theresa reported that she has held six focus groups over the past two months to secure feedback on their website.

Hillery provided an update on the stakeholders meeting at MHCC regarding price transparency. She will share the slides from the meeting.

Dianne provided an update on the Performance Measures Workgroup. She stated that she believes there is alignment between our group's work and the Workgroup. She said they are focusing on twelve high-volume and that they are seeking consumer representatives for their consumer portal. She said their report is expected to be completed soon.

IV. Taskforce and Subgroup Updates

Consumer Outreach Taskforce - Suzanne reported that they held their last forum on July 7 in Baltimore City. It was attended by 140 to 160 representatives from the community, faith community, and community-based organizations. She also reported that the Faith Community Health Network has received its first grant award from the Blaustein Foundation.

V. Review of Communication Strategy

The group discussed the latest version of the Communication Strategy. Changes to the vision, mission, and objectives were discussed. Final comments are due by July 31.

VI. Review of Outline of Taskforce's Report to Commission

Dianne reviewed the outline she drafted for the Task Force's report to the Commission. The group approved of the outline. Dianne noted that the Communication Strategy might be referenced in the report and placed in the appendices. It also was agreed that presentations to the Task Force will be summarized in the process/methodology section.

VII. Action Items and Next Steps

- Hillery will present the Taskforce's preliminary report to the Commission on Aug. 12. Tiffany will prepare the presentations.

VIII. Next Meeting

The next meeting is scheduled for August 21 at 9:30 a.m. at the HSCRC.