



Health Services Cost
Review Commission

Meeting Agenda
Consumer Engagement Taskforce
May 29, 2015 * 9:30 a.m. to 12 p.m. * HSCRC

Dial In: 888-585-9008 Conference Room Number: 129-421-649

Meeting Objectives:

- Review patient engagement resources and related subgroup presentations
- Continue learnings on consumer engagement initiatives
- Refine communication strategy and prioritize approach
- Consider final report outline and content
- Consider opportunities to support Regional Transformation grantees

I. Welcome and Introductions

II. Review of Minutes from April 10 Taskforce Meeting

III. Presentations: "Successes and Lessons Learned in Patient Engagement "

- ***Shannon Hines, Sr. Director, Regional Health Education***
Kaiser Permanente
- ***Dr. Andrea Mathias, Deputy Health Officer***
Worcester County Health Department
- ***Mary Jane Joseph, Project Manager***
Primary Care Coalition HEALTH Partners

IV. Taskforce and Subgroup Updates

- Consumer Outreach Taskforce
- Consumer Outreach & Engagement Subgroup
 - Forum Evaluation Summary
 - CETF Update at Forums
- CETF Charge #1-2 Subgroup
 - Update on Patient Advocacy Projects
 - Patient Engagement Tools and Resources
 - Communication Strategy Refinements

V. Update & Discussion: Regional Health System Transformation Grants

VI. Action Items and Next Steps

VII. Public Comment