



LIFEBRIDGE HEALTH[®]
The Future of Health Care is Here



Welcome

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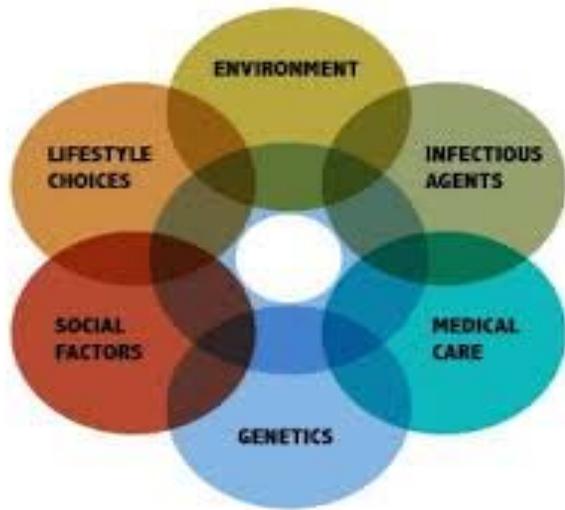
Carroll County Health Department



Population Health



Managing Population Health

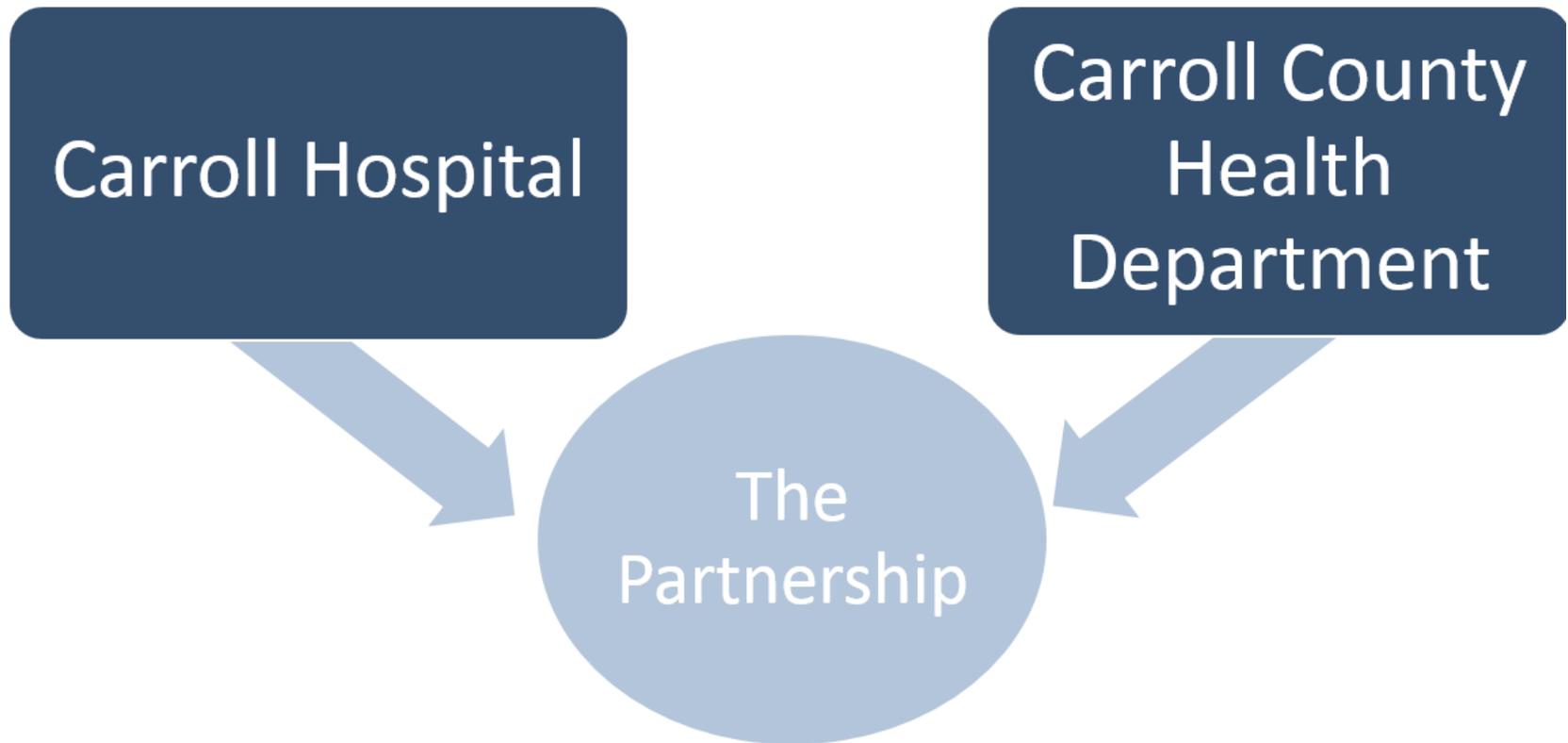


What Affects Health?

Importance of Engagement

- **Engaging patients who have chronic disease to better manage their disease.**
- **Engaging consumers in their own health to reduce incidence of chronic disease**
- **Engaging consumers in health habits to prevent illness and promote good health.**

A true community, linked together by a central coordinating hub



Who We Are

- **Established in 1999.**
- **Founding members:**

Carroll Hospital & Carroll County Health Department.

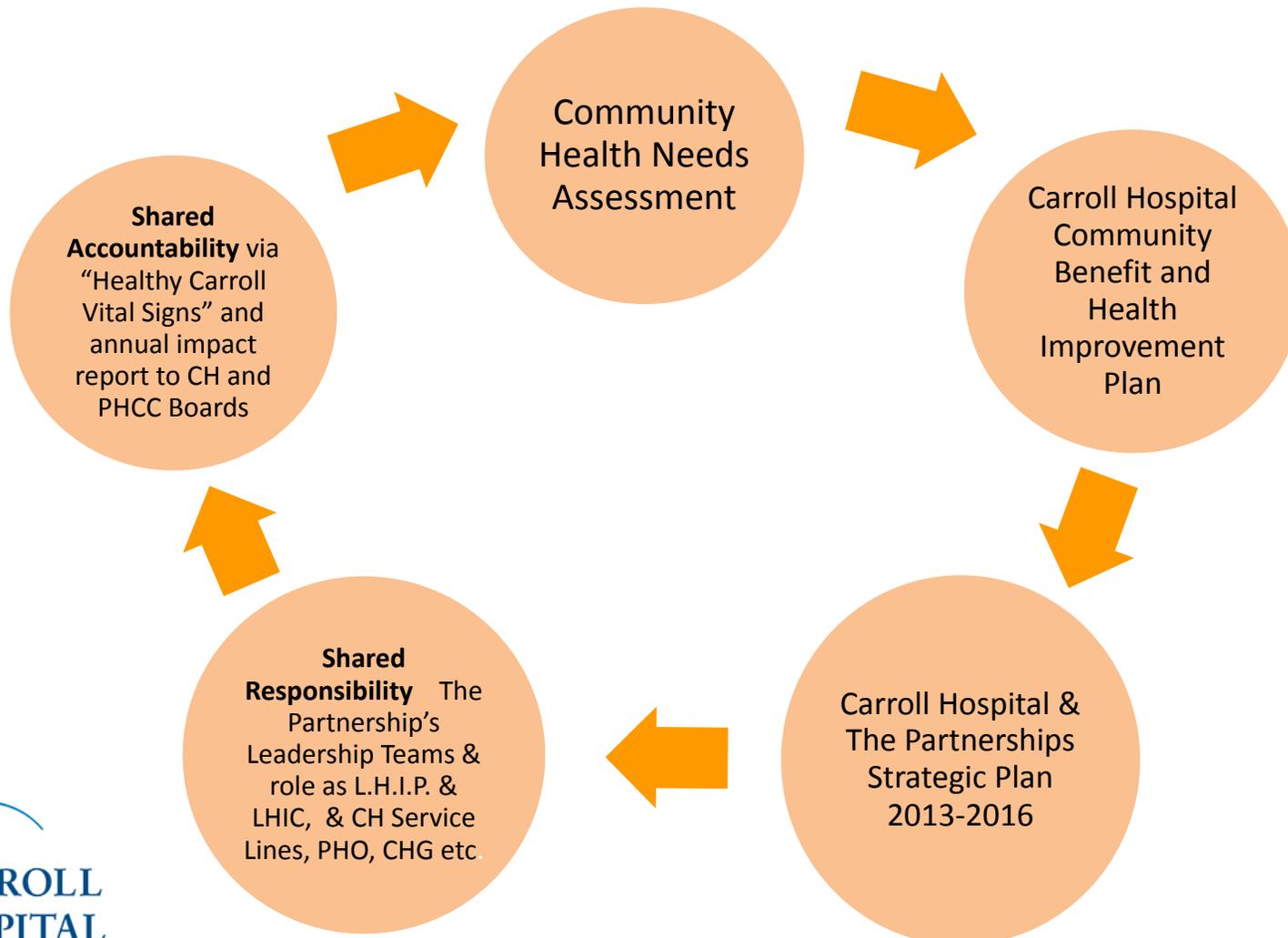
- ***Today, over 145 agencies, civic clubs, businesses, public and private organizations and 300 people are actively involved in various collaborative activities of The Partnership.***



Connecting People, Inspiring Action, Strengthening Community

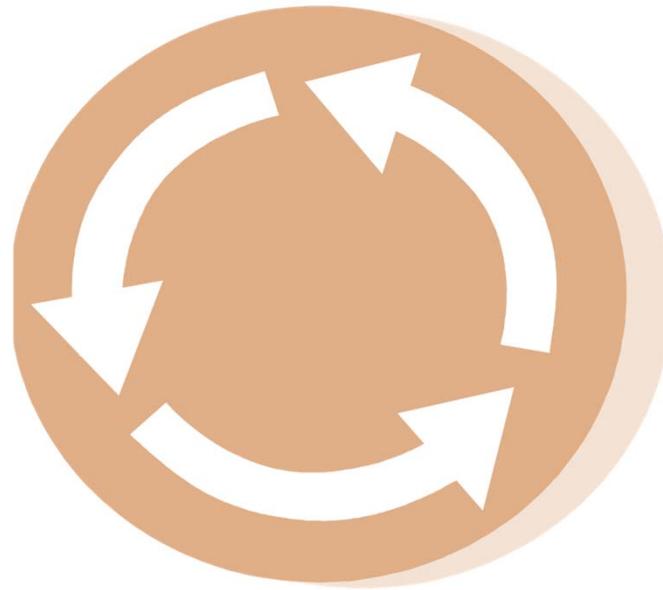
- We work together with individuals, organizations, and agencies throughout the county to create a healthier community.
- Promote healthy lifestyles.
- Generate leadership in the community.
- Create new partnerships to address emerging health needs.
- Advocate for changes that translate into better health and quality of life for our residents.
- Assess, track and interpret health data of our community and monitor results.

Creating a Healthier Carroll County Community



The Partnership Model Pursuing Health Improvement

Assessments and strategic plan development



Measuring results against key indicators (Healthy Carroll Vital Signs)

Community engagement and action (Leadership and Action teams)

How Community Needs Are Met

Community Health Needs Assessment

Prioritized Areas/Prevalent Issues



Key Community Benefit Issues

Community Health Improvement Areas



Leadership Teams

Action Teams - Initiatives

How We Do It

Guidance and planning
Develop *Vital Signs* indicators
QI: Evaluate performance
and progress

4 Criteria verified
prior to formation
of an action team

**Community Health Improvement Area
Leadership Team – Access to Health Care**

**Community
Action Team**

Originally
formed by
The Partnership

Example:

-Access Carroll
-Outpatient Mental
Health Clinic

How we do it...

4 Criteria

1. Burden to health is present in the general or vulnerable population in the community
2. Availability of current data
3. Capacity and willingness to collect focused outcome information
4. Evidence-based best practice literature and tools

Action Teams

-Cross Agency
Training
-Transportation
-Medicare Advocacy
-Faith Community
Health Network

Community Collaboration

SHIP/LHIP

Community Health
Needs Assessment

Community Benefit
and Health
Improvement Plan



To create and sustain a
community of wellness
in Carroll County



“Striving to build the capacity of individuals
and organizations to improve the health and
quality of life in Carroll County, Maryland”

Population Health
Governance Group



At Carroll Hospital, we offer an
uncompromising commitment to the
highest quality health care
experience for people in all stages of
life. We are the heart of health care
in our communities

Local Health Improvement Coalition

- **LHIC required as part of the State Health Improvement (SHIP) process**
- **SHIP's goals: health equity and improving the health of Maryland's residents**
- **In October 2011 The Partnership Board voted to become the LHIC.**
- **The responsibilities of the LHIC:**
 - **Submit the Local Health Improvement Process to the SHIP**
 - **Collaborate with the PHCC Strategic Planning committee and Carroll hospital Center Community Benefit Committee to determine and analyze health needs and propose recommendations for community health improvement.**



Population Health Governance Group

- **Multi-agency coordination for Healthcare needs**
- **Address duplication of efforts**
- **Coordinate care needs based on health risk needs assessment**
- **Design a conceptual framework for population health**
- **Advise the LHIC and prioritize population health initiatives**

Population Health Governance

- **Carroll County Health Department**
- **Carroll Hospital Center**
- **Carroll PHO/Carroll ACO**
- **Access Carroll**
- **The Partnership for a Healthier Carroll County**
- **Carroll County Government (Citizen Services)**
- ****Patient and Community Representative**



Targeted Collaborative Efforts

Behavioral Health – Outpatient Mental Health Clinic Model

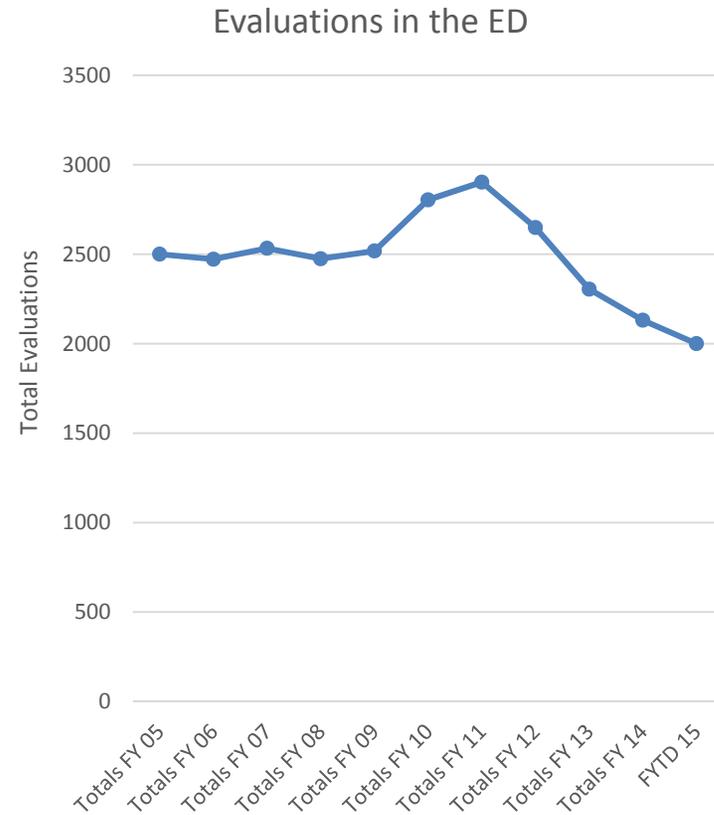
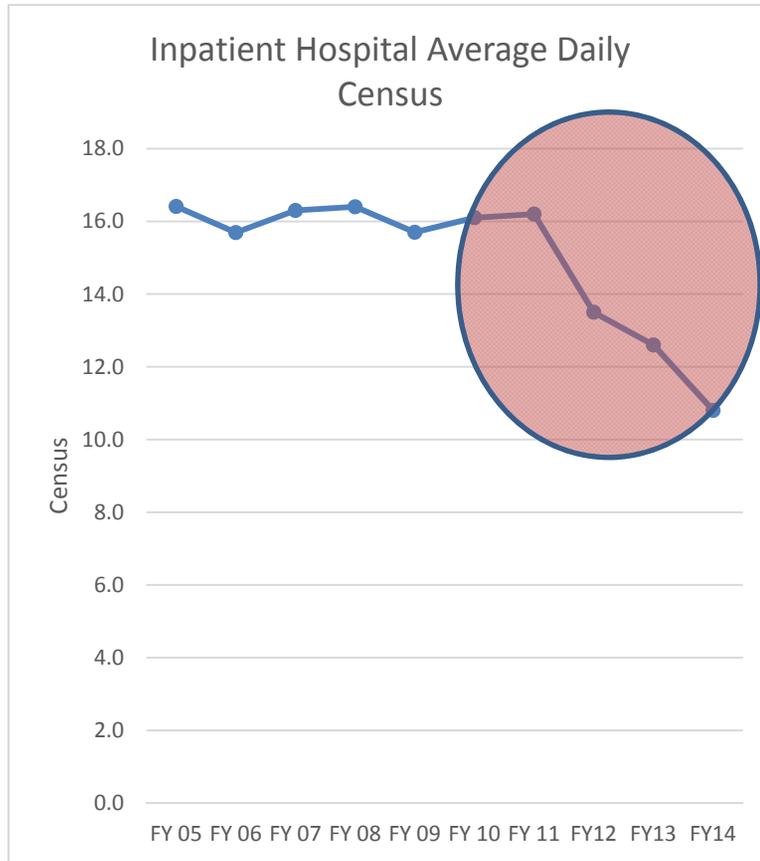
Behavioral Health Advisory Council

- Oversight of the System Coordination for the County
- Contains necessary stakeholders
 - Law Enforcement, Judge, Mental Health Providers, Community Members etc.
- Structure as a Board with many Committees and Work Groups
- Work Groups and Committee function closely aligned with Partnership for a Healthier Carroll County Community Health Improvement Areas.
- Work Groups formed by this council become Action Teams of the Partnership.

Major Initiatives- Mental Health

- **Behavioral Health and Substance Abuse Identified as High Priority.**
- **Engaged Peer Support Specialists to work within the community. (Embedded at Carroll Hospital)**
- **Created Mental Health Same Day appointments**
- **Utilized Crisis Beds in the Community rather than the Emergency Department.**
- **Behavioral Health Universal Referral Form and COMMUNITY COLLABORATION**
- **Engaged and trained members of law enforcement and other community partners.**

A Collaboration with Results



A Collaboration with Results

	FY12	FY13	FY14	Reduction since FY12
High Utilizers*	87	58	49	44%

	FY12	FY13	FY14	Reduction from previous year
High Utilizers**	83	49	48	42%

*(patients with 3 or more IP admissions)

** (patients with 10 or more ED encounters)



Questions?

