



Meeting Agenda
Consumer Engagement Taskforce
April 10, 2015 * 9:30 a.m. to 12 p.m. * HSCRC

Meeting Objectives:

- Learn about consumer engagement opportunities and challenges from hospitals with experience in a global budget environment.
- Review existing mechanisms to accept and respond to consumer feedback.
- Review work of related taskforces, subgroups, and workgroups.
- Refine the taskforce's communication strategy.
- Update the taskforce's work plan and timeline.

I. Welcome and Introductions

II. Review of Minutes from March 6 Taskforce Meeting

III. Presentation: "Patient Engagement in Global Budget Environment"
*Sharon Sanders, Vice President of Clinical Integration
Carroll Hospital Center*

IV. Taskforce and Subgroup Updates

- a. Consumer Outreach Taskforce
- b. Consumer Outreach & Engagement Subgroup
- c. CETF Charge #1 & 2 Subgroup

V. Review & Discussion: HSCRC Care Coordination Workgroup Report

VI. Updated Taskforce Timeline and Proposed Meeting Schedule

VII. Action Items and Next Steps

VIII. Public Comment