



**Health Services Cost Review Commission**

**New All-Payer Model: Consumer Engagement Taskforce Meeting**

**Friday, January 30, 2012 - 9:30 a.m. to 12:00 p.m.**

**AGENDA**

**Consumer Engagement Task Force**

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|---|------------------------|
| <b>1. Welcome &amp; Intro of new staff</b>  | <b>9:30 - 9:35AM</b>   |
| <b>2. Update on NAPM implementation as appropriate</b>  | <b>9:35 - 9:45AM</b>   |
| <b>3. Charge #1:</b>  | <b>9:45 - 11:00AM</b>  |
| A. Definitions/Principles document - review & approve   | 9:45 - 9:55AM          |
| B. HCFA presentation & discussion- <b>Suzanne Schlattman</b>  | 9:55 - 10:20AM         |
| C. Consumer Views on Health Costs, Quality & Reforms  |                        |
| 1. Consumers Union Presentation- <b>Lynn Quincy</b>   | 10:20 - 11:00AM        |
| 2. Next steps for the working group   | 11:00 - 11:10AM        |
| <b>4. Charge #2</b>   | <b>11:10 - 11:45AM</b> |
| NAPM – Discussion of two areas to gain initial thoughts on effective paths for consumer communications/engagement |                        |
| A. consumer protections   |                        |
| B. real and/or perceived barriers and challenges for consumers  |                        |
| <b>5. Public Comment</b>  | <b>11:45 - 11:55AM</b> |
| <b>6. Meeting Wrap-Up &amp; Next Steps</b>  | <b>11:55AM - Noon</b>  |