



Health Services Cost Review Commission

New All-Payer Model: Consumer Engagement Taskforce Meeting

Friday, January 9, 2012 - 1:00 p.m. to 4:00 p.m.

AGENDA

Materials sent in advance include: agenda, task force charge & list of members; HSCRC presentation- Overview of New All Payer Model proposed useful definitions and principles, additional resource - Health Consumers Queensland - Consumer and Community Engagement Framework

1. Welcome & Member Introductions to include overview of charge and outline for schedule of work

2. Overview of the New All-Payer Model

3. Define the terms - proposed definitions and path to consumer engagement

4. Charge #1 - Health Literacy/Consumer Engagement

- Discussion of: (1) NAPM and intersection with other Workgroups and Task Force to include report C&CO taskforce; and (2) key areas of focus for the CE Task Force including: (i) audiences; (ii) information and messages; (iii) messengers; (iv) strategies and tools; and (v) timeline.

5. Proposed Consumer Engagement Principles

6. Communications & Community Outreach Task Force Report & Discussion

7. Charge #2 - Consumer communication pathways and issues

8. Public Comment

9. Wrap Up