

Community Benefit Report CHNA Programs

Sharon Tiebert- Maddox, Director, Community Benefit JHHS Government, Community and Economic Partnerships



CBR/CHNA Report FY23 The Johns Hopkins Hospital

- Process
- Resources
- CHNA Needs Selection
- HSCRC Report Challenges

CBR/CHNA Report Process - Content Collection



- Hospital department training and education
- Online data entry system
- Central staff assistance available throughout CBR Season

CBR/CHNA Report Process - Online Data Collection Tool



JHH Community Benefits Reporting Tool Hover over the in the tool to get additional info about the field

	E		
()	2023	•	
	Hospital Associated with Community Program/Activ	rity:	
?	The Johns Hopkins Hospital The Johns Hopkins Health Syst	en 🗸	
	Functional Unit/Department:		
?	SELECT	~	
	Name of Community Program/Activity:		
?	Name of Community Program/Activity.		
	2.000 P2.000 VATE ACCUS ACCUS		
	Type of Community Program/Activity:		Select from the drop down list
?	SELECT	V	provided
	Cost Center(s):		C1:-141414
?		+	Click on the plus to add multiple cost centers
	Location of Program/Activity:		muniple cost centers
?		+	Entering location and zip
	Carries Area Zin Cada(a) of the Deagram (Activity)		codes helps make sure we are
?	Service Area Zip Code(s) of the Program/Activity:	+	targeting our service area.
			Service area zip codes are
	Brief Description:		listed earlier in the FAQs
?			In your description, be sure to
0	characters left: 2000		include the goals or objectives of the program/activity
	Frequency of Services:		Was the activity done monthly,
?			quarterly, annually, etc
	Date(s) of Services:		
?		+	Be sure to include just FY23 dates –
	rour fail		July 1, 2022 to June 30, 2023 – and include multiple dates if known

(?) General Number of Encounters: (?) Staff Hours: (?) Staff Costs: Other Direct Costs: Off-Setting Revenues: Restricted Grants Revenues: What community need identified by the hospital does this program or activity address? Select one SELECT Evaluation: If No, do you intend to undertake any evaluations in the future and if so, when? characters left: 2000 Report Status: ? Draft

Population Served:

Click on the plus to list multiple population served using the plus

Note: Provide the total number of encounters that occurred in FY23 ie if you served the same person three times count it as three encounters.

Direct Costs

Offsetting revenue

Note: Use FY23 CHNA priority areas in the drop box. Use 'other' if you can't align the work with one of the priorities.

Did the community ask for the program/ activity or was it initiated by JHH

Note: Include other outcomes that you captured beyond the number of encounters entered earlier - include both the results and a description of the metric used

CBR/CHNA Report Staff Resources



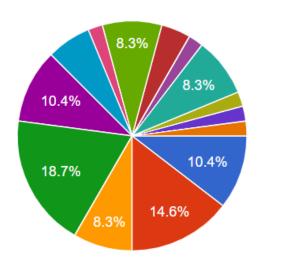
- Four CBR staff members and roles
 - Director, Community Benefit
 - Director, Finance
 - Assist Director, Data Analyst
 - Finance Analyst
 - + 100 program content reporters
 - + CFOs, hospital presidents, health system leadership, tax office, and external consultants participate in discussions, reviews, and approval process

CBR/CHNA Report Needs Determination - Who contributed?



Over 600 East Baltimore residents representing broad interests in the community participated in interviews, focus groups and/or survey

Participant areas of interest and expertise



- Faith-based organization
- Non-profit organization
- Healthcare Provider
- Social Services Organization
- Behavioral Health Organization
- County or town government
- Institute of higher education
- K-12 Education
- Public Health / Population Health Expert

- Consumer Advocacy Group
- Community Development Corporation
- Community Association
- Post acute care provider (Skilled Nursing Facility)
- State Government
- JHMBC Board member

CBR/CHNA Report Needs Determination – Final List



JHH/JHBMC 2021 COMMUNITY HEALTH NEEDS

	y el l'e	11-CO	ארטואו	ліст	NEEDS
30		L		,,,,	VLLDJ

HEALTH NEEDS

HOUSING / HOMELESSNESS

BEHAVIORAL HEALTH - SUBSTANCE ABUSE

JOB OPPORTUNITIES

BEHAVIORAL HEALTH - MENTAL HEALTH

NEIGHBORHOOD SAFETY

DIABETES / OBESITY

ACCESS TO CARE / SUPPORT

CARDIOVASCULAR DISEASE (CVD)

FOOD ENVIRONMENT

CHRONIC DISEASE MGMT & EDUCATION

Increasing Priorities

CBR/CHNA Report Final Step - Report Submission



Johns Hopkins CHNA - Primary Need Addressed	CHNA Priority Area (Category - Healthy People 2030)	Goal and/or CHNA Objective	CHNA Initiative(s)	Community Benefit Category	Community Benefit Subcategory (if applicable)	Initiative Outcomes Observed	Data Used to Measure Initiative Outcomes
Job Opportunities		Create new employment opportunities for underserved community residents including hires and/or recruitment and/or training to at risk populations i.e. justice involved, victims of violence and trauma.	SOARING Unlicensed Assistive Personnel Program		HPE - Other Health Professionals	986	Encounters with a 97% completion rate in the program
Job Opportunities	Social Determinants of Health - Education Access and Quality	Increase youth and adult workforce training and education programs.	, ,	Community Health Services (CHS)	CHS - Other	14,993	Encounters
Food Environment	Health Behaviors - Nutrition and Healthy Eating	Screen and provide resources to community residents with food insecurity.	financial need	Community Health Services (CHS)	CHS - Other	2,965	Encounters
Access to Care/Support	Social Determinants of Health - Health Care Access and Quality	· ·	•		CHS - Health Care Support Services	1	Position
Access to Care/Support	Social Determinants of Health - Health Care Access and Quality	Provide individual, group, family therapy, medication treatment, and other mental health services, as well as prevention interventions and supportive outreach.		Community Building Activities (CBA)	CBA - Coalition Building	12	Encounters

CBR/CHNA Report Challenges



- Administrative Burden
 - Hospital program managers and department finance teams
 - Central CBR administration team
- Mapping the community identified CHNA needs to the required Healthy People 2030 index categories
- Consistent understanding and usage of the terms "needs" and "priorities" in the context of report